

206020 US Patent

100

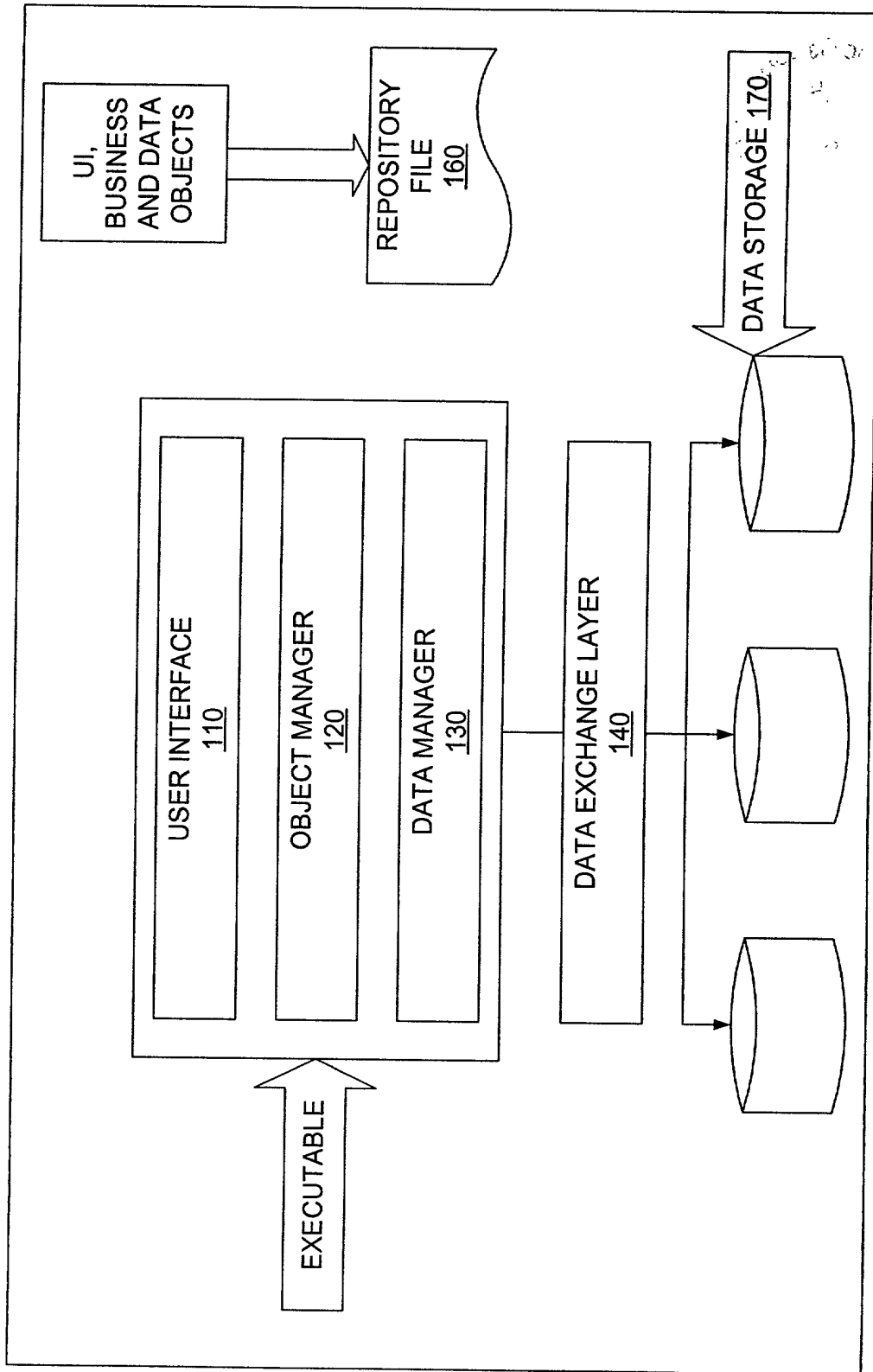


Fig. 1

FIG. 2

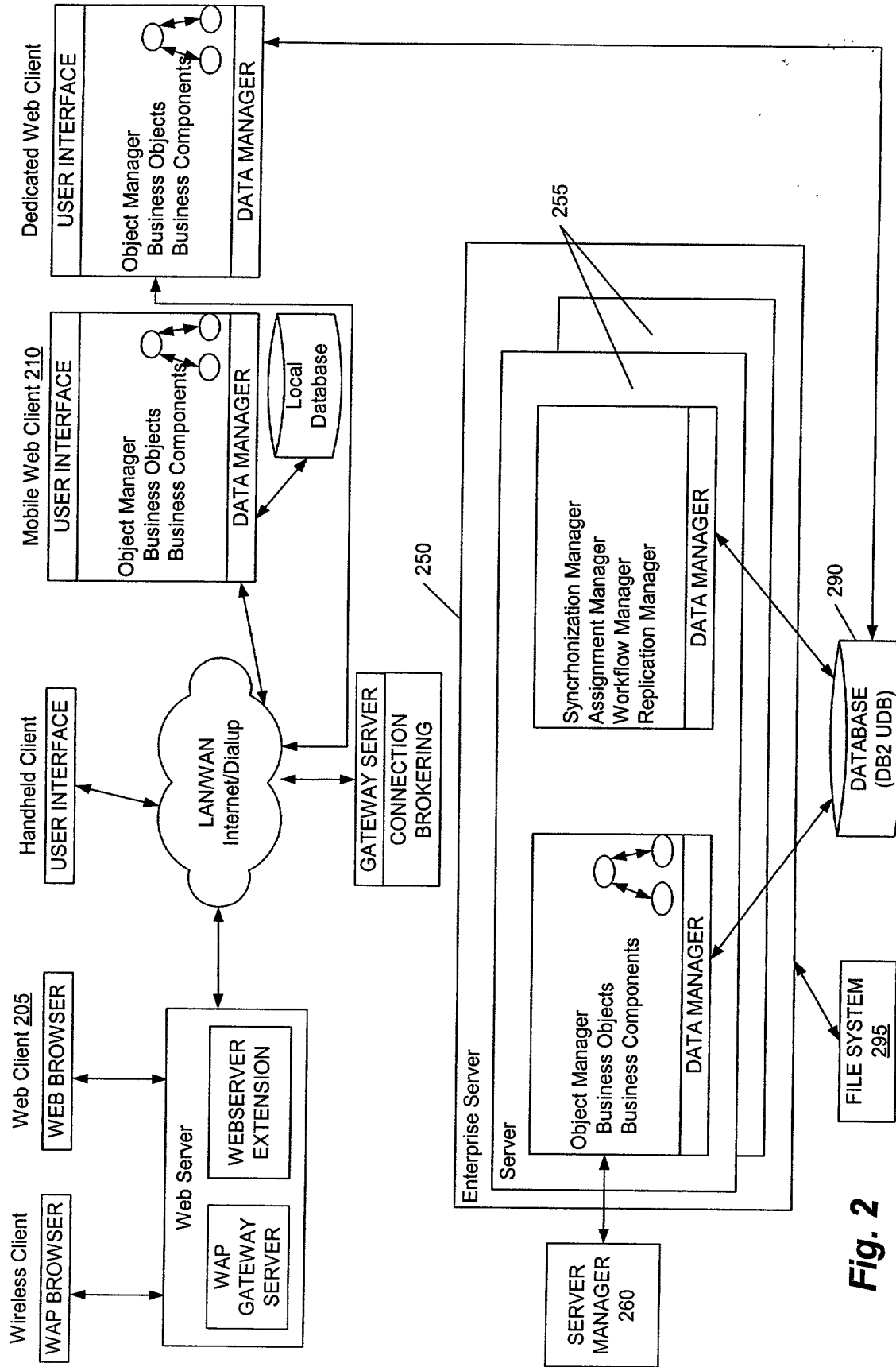


Fig. 2

2006040 T6Sheet

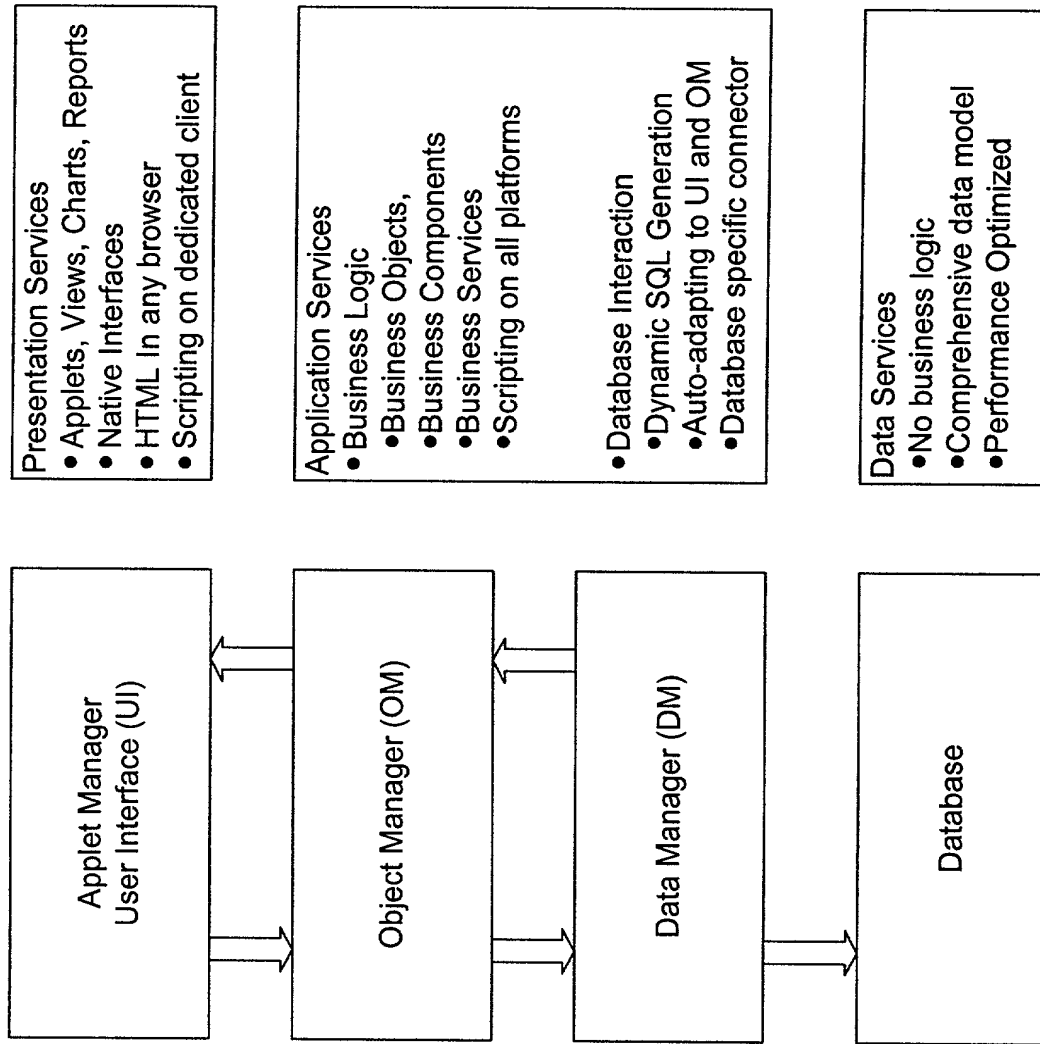
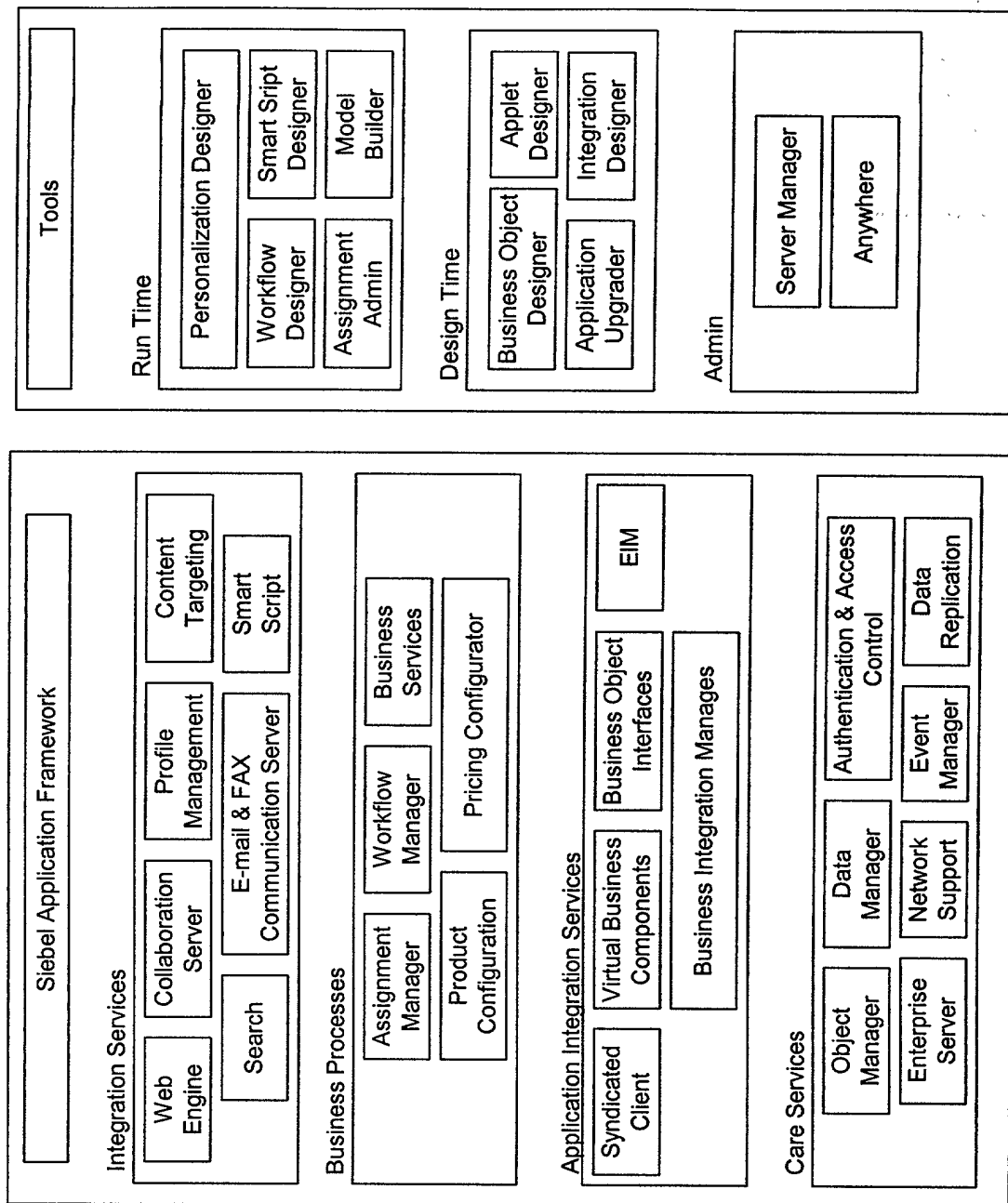
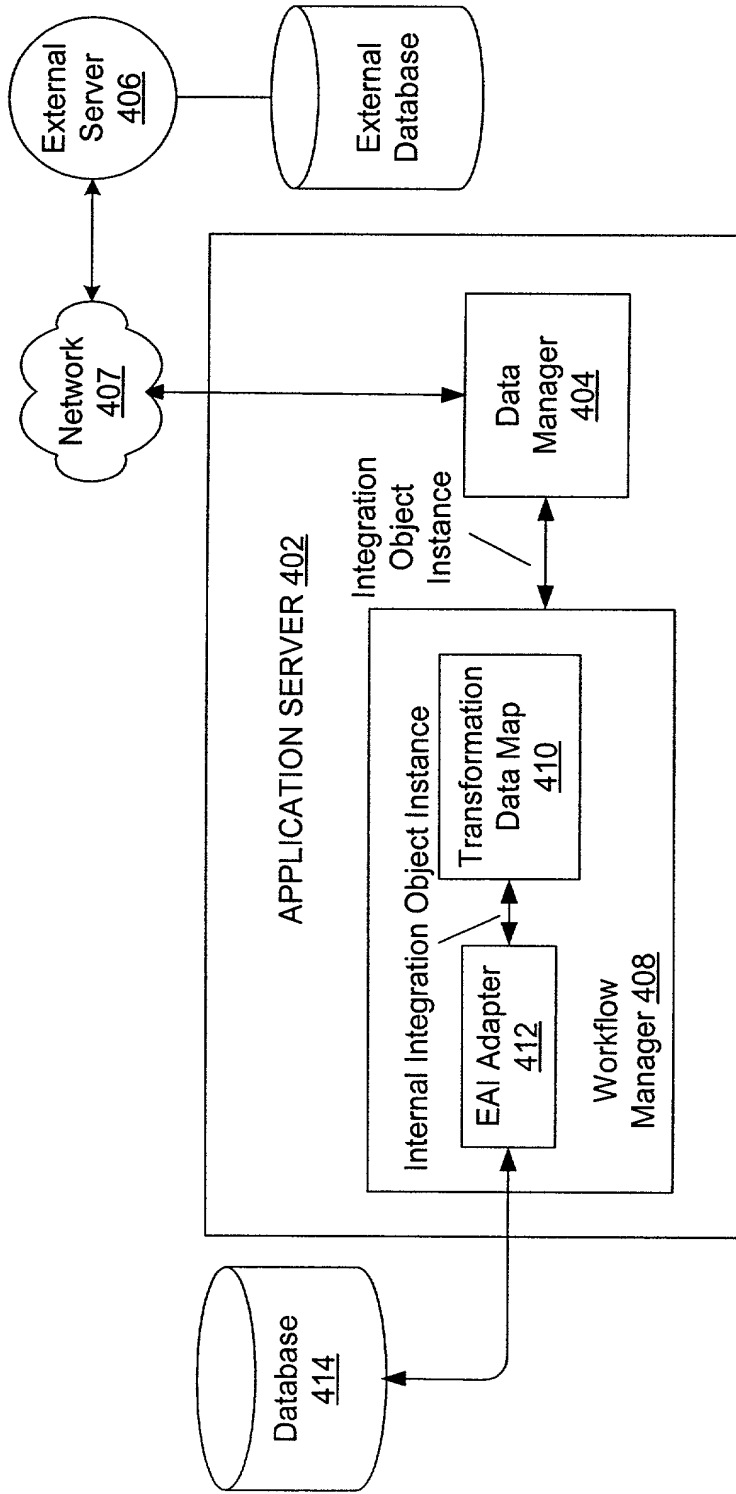


Fig. 3

20040707



**Fig. 4A**



**Fig. 4B**

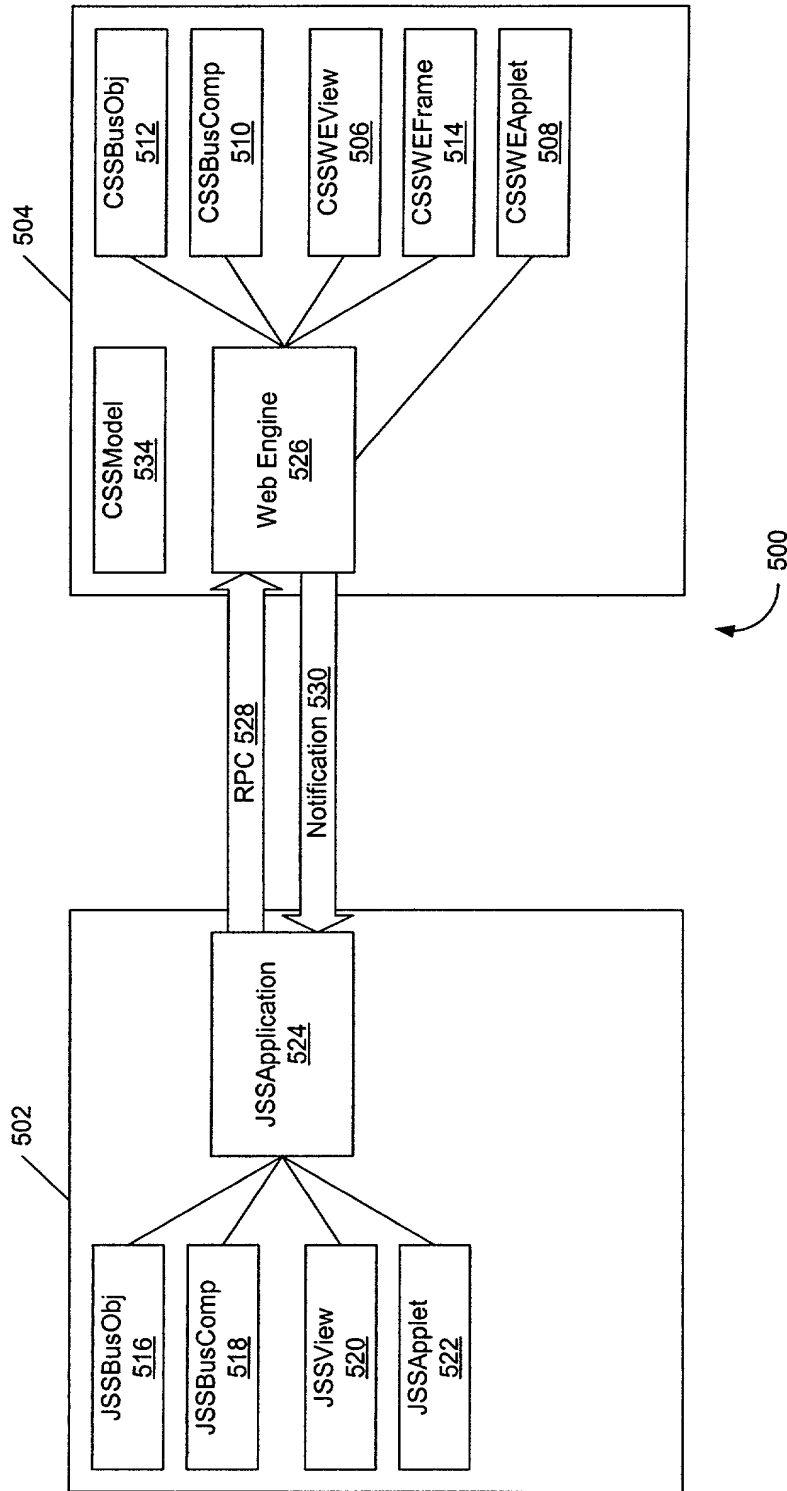


Fig. 5A

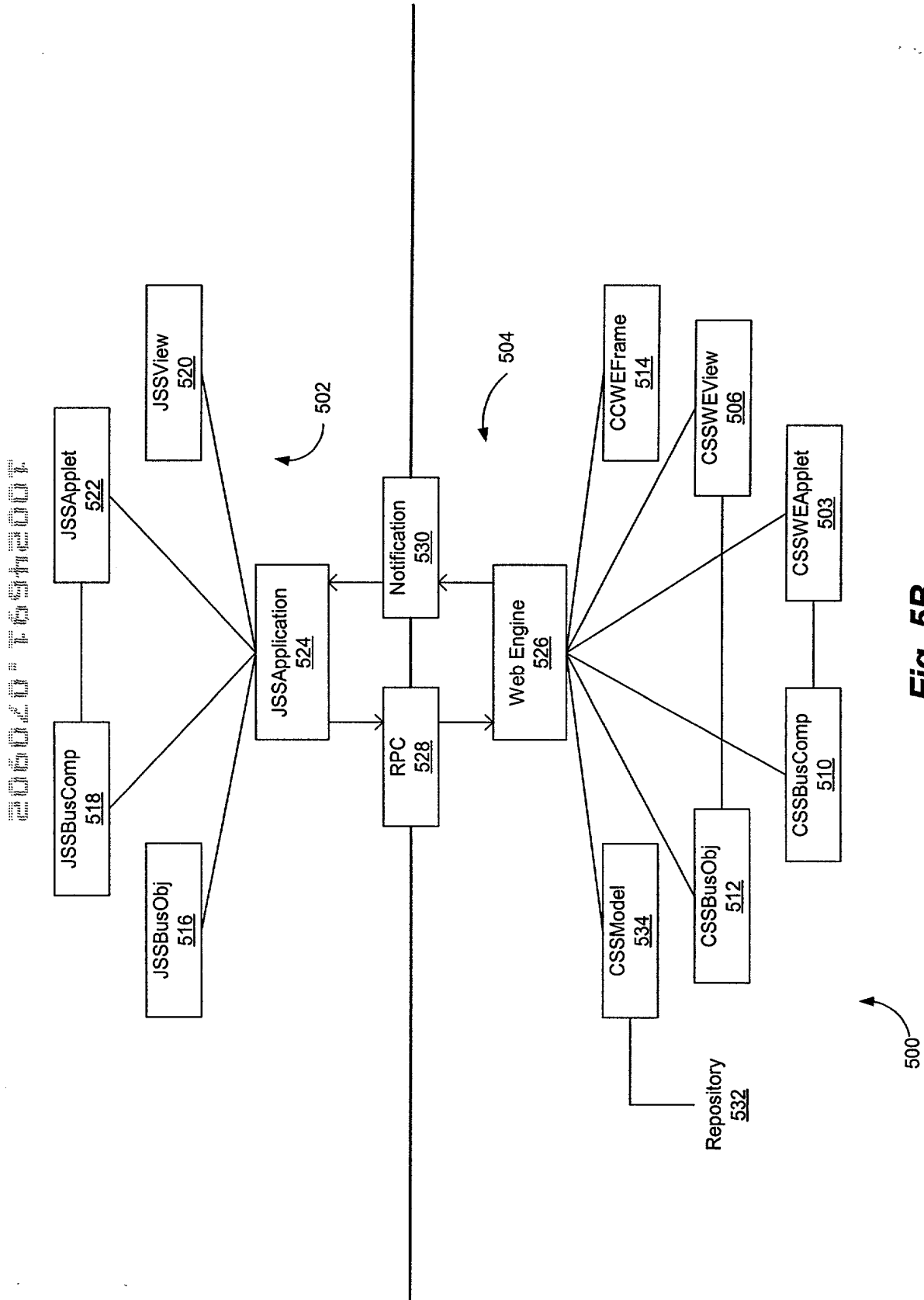


FIG. 5c

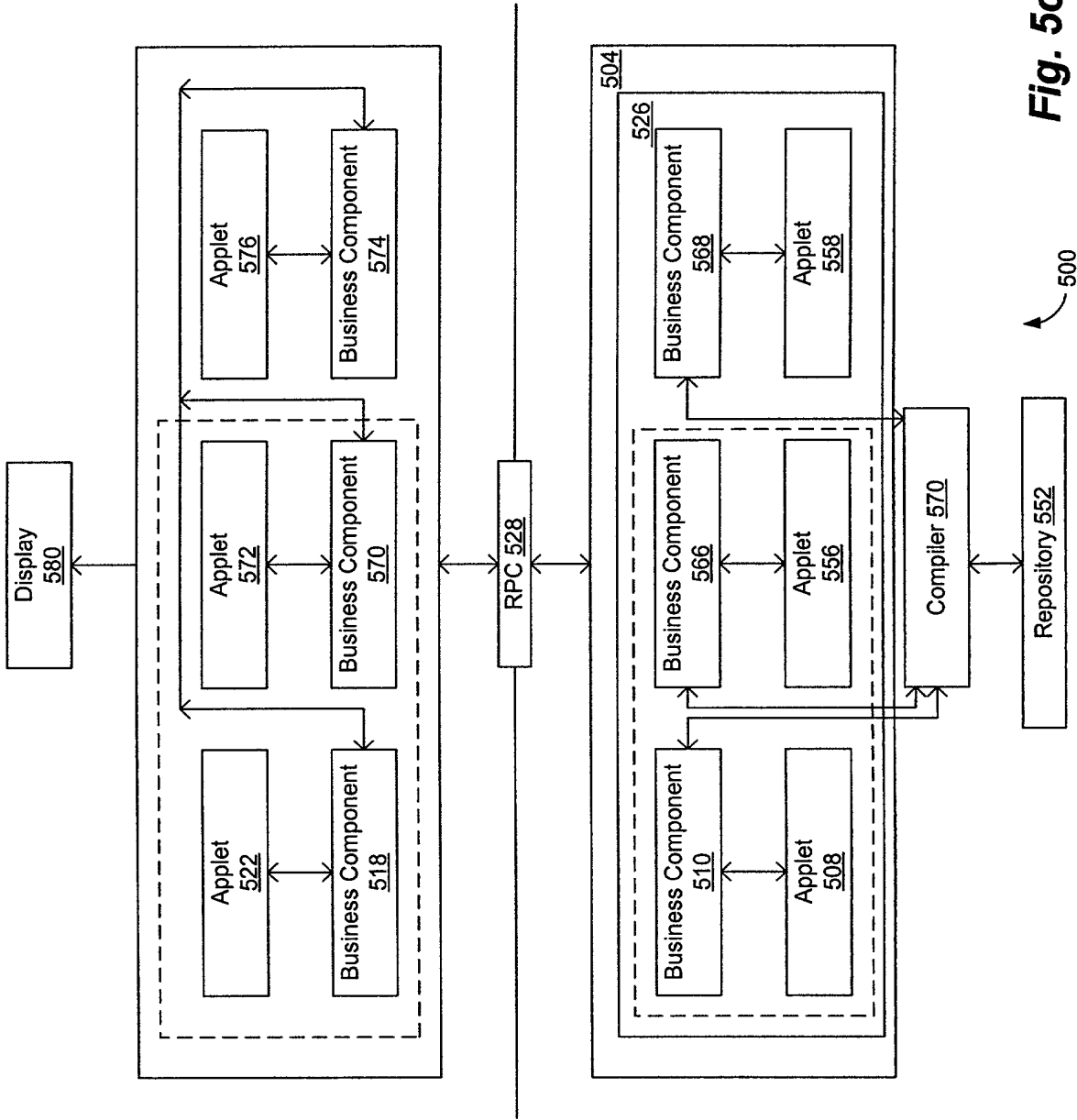


Fig. 5c

500



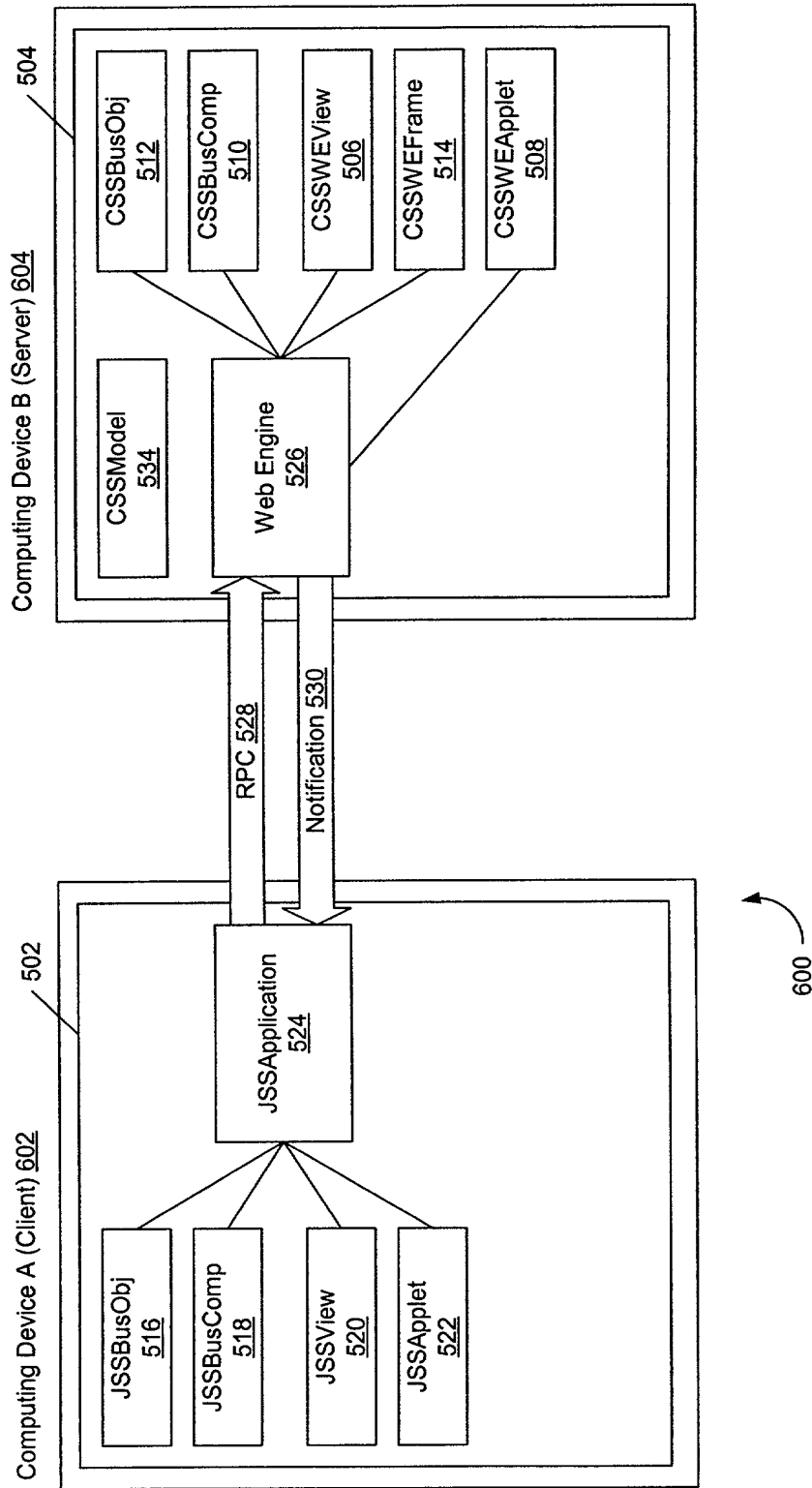


Fig. 6A

205020 "The Street"

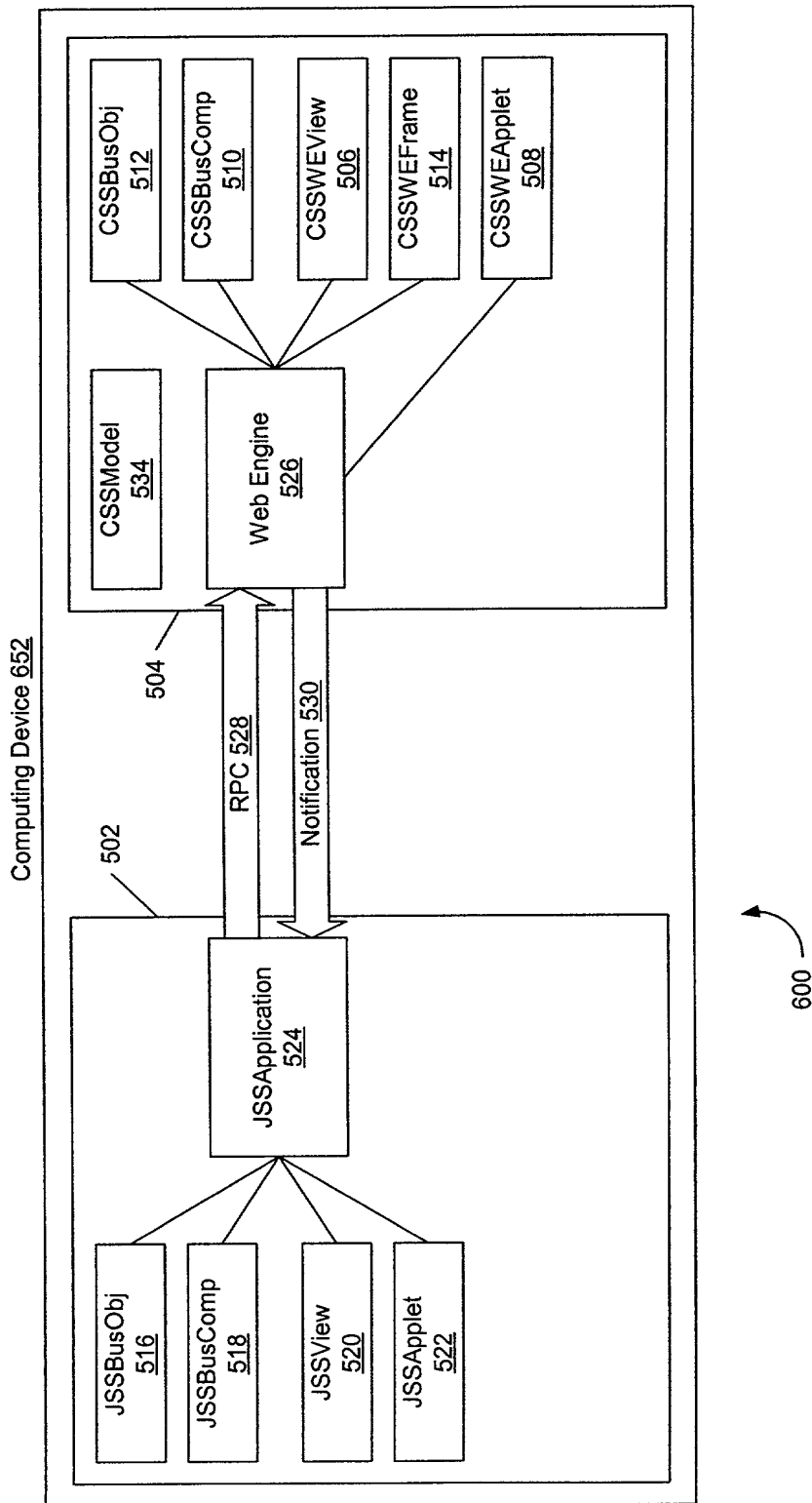


Fig. 6B

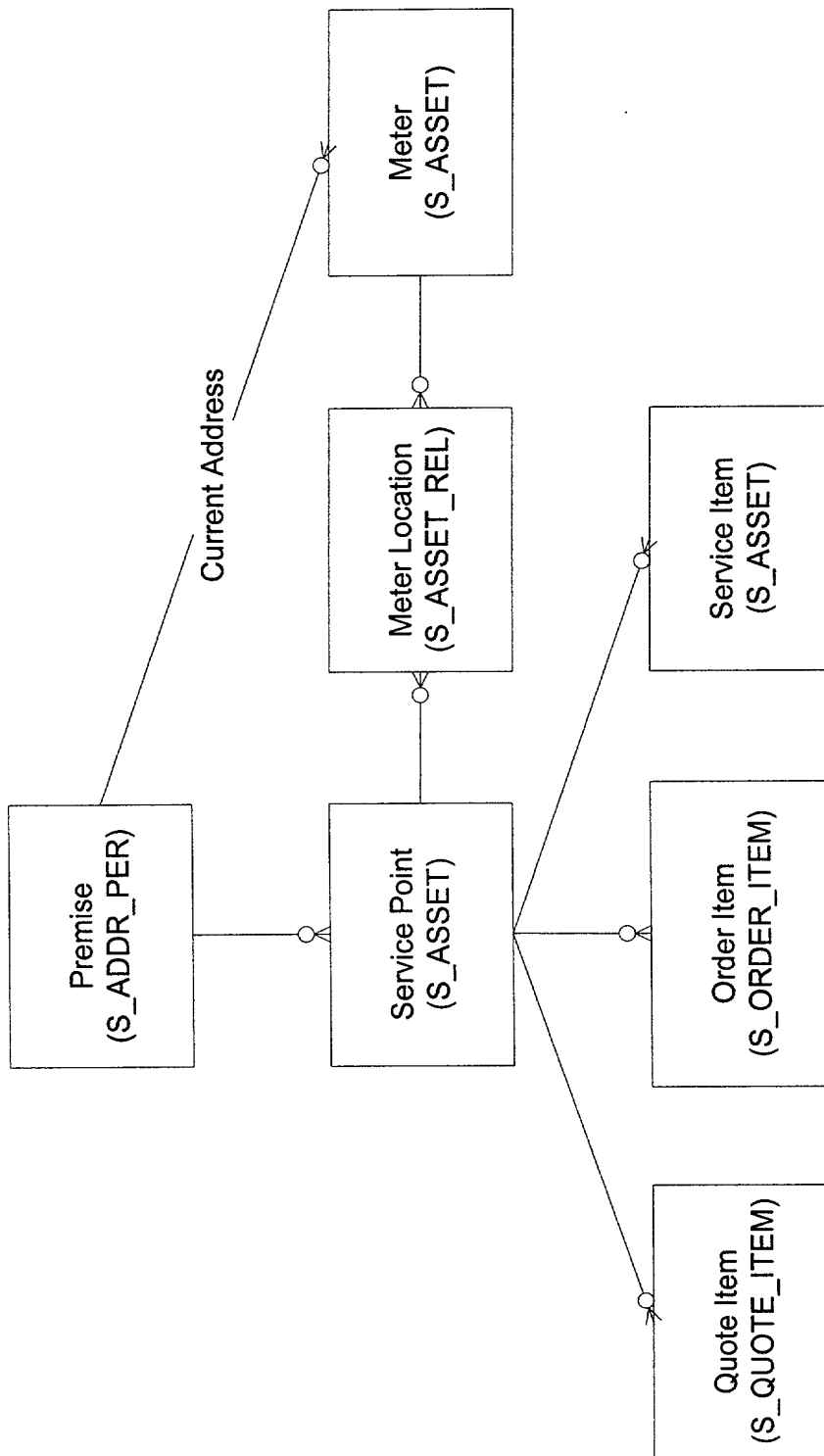


Fig. 7A

20250420 15:41:00

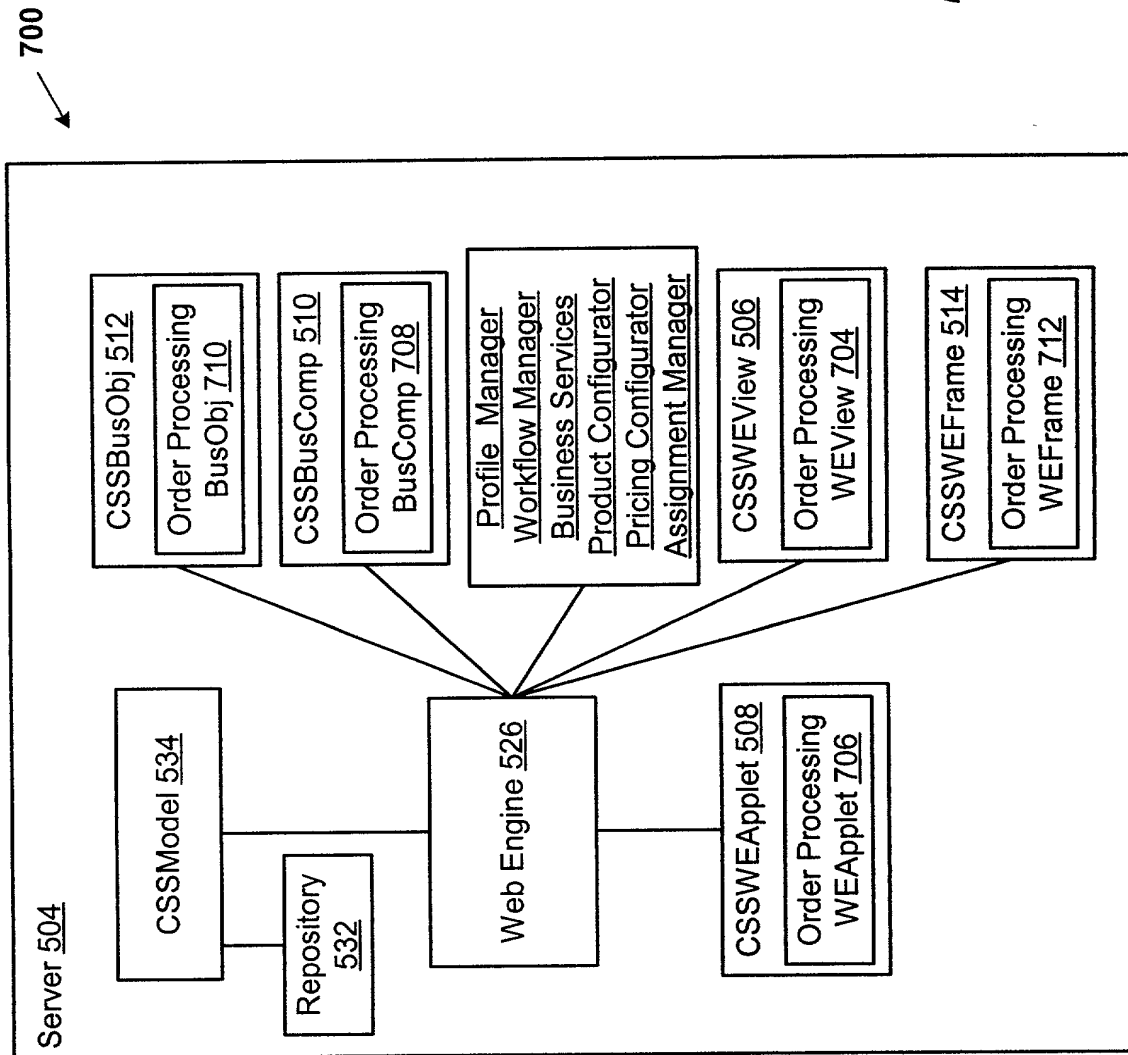


Fig. 7B

206020-TE54200T

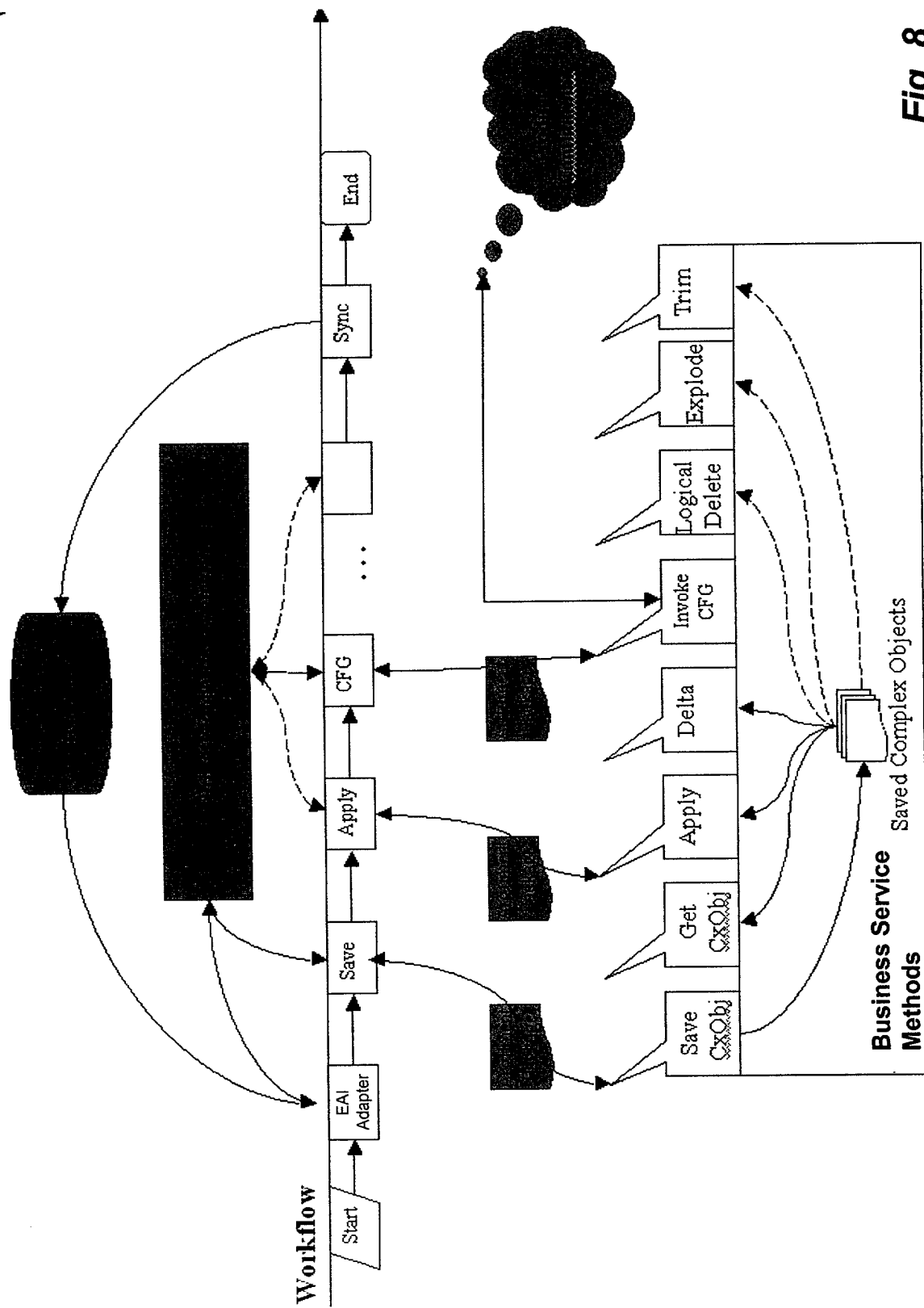


Fig. 8

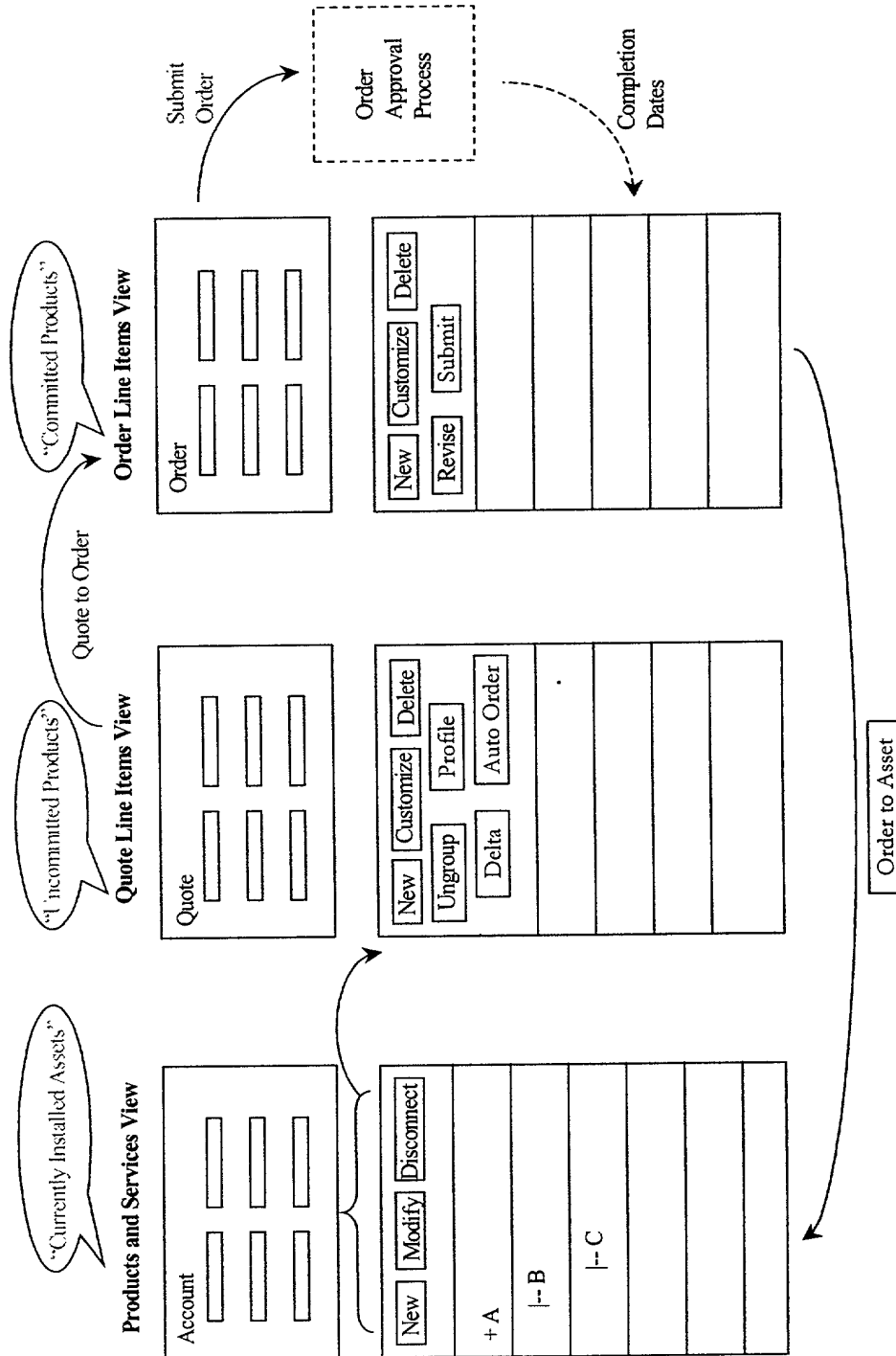


Fig. 9A

206020 TEST001

900

File Edit View Help

Home Accounts Premises Work Orders Trouble Tickets Service Requests Fraud Management Credit Management Agreements Co

Show: All Accounts Favorites: \* Null Query

Account:

Accounts

NEW SAVE CANCEL 1 - 7 of 7

New	Name	Move	Parent	Main Phone #	Status	Type	Account Team	Account
	ABC Americas East			(908) 456-8900	Active	Distributor	SADMIN	Customer
	ABC Mart # 18	Montgomery		(908) 325-6701	Active	Retailer	SADMIN	Customer
<input checked="" type="checkbox"/>	ABC Mart #17	Princeton	ABC Americas East	(908) 325-6702	Active	Retailer	SADMIN	Customer
	ABC Mart #21	Pennington		(908) 325-7801	Active	Retailer	SADMIN	Customer
	ABC Mart HQ	HQ		(908) 456-8900	Active	Distributor	SADMIN	Customer
	Ace Corporation			(908) 456-8900	Active	Distributor	SADMIN	Customer
	Americas Accounts			(908) 456-8900	Active	Distributor	SADMIN	Customer

More Info Account Affiliati Move Account Catalogs Account D&B Reports Account Team Activities Activity Plans Address Profile Address

NEW SAVE CANCEL 3 of 7

\*Name: ABC Mart #17

Address Line 1: 1200 University Avenue

City:

Zip:

Site: Princeton

Address Line 2:

State:

Country:

Synonyms:

Status: Active

Industry:

Account Team: SADMIN

\*Account Type: Retailer

Main Phone #: (908) 325-6702

Main Fax #: (908) 325-6705

\*Account Class: Customer

Fig. 9B

→ 912

930



20060207 T6942007

932

Quote:

**Quote** 1 of 7+

**Quote #:** 1-10MLH

**Revision:** 1

**Name:** 1-10MLH

**Active:** ☒

**Comments:**

**Opportunity:**

**Status:** Order Placed

**Price List:** Application List Prices - eBusiness

**Discount:**

**Agreement Name:**

**Organization:** Default Organization

**Account:** Marriott International

**Last Name:** Dalton

**First Name:** Mike

**Currency:** USD

**Service Account:** Marriott International

**Billing Account:** Marriott International

**Site:** HQ

**\*Sales Rep:** ADMIN

**Effective:** 8/3/2001

**Through:** 9/2/2001

**\*Created:** 8/3/2001

**Due:**

934

More Info		Agreements		Attachments		Bill To/Ship To		Line Items		Line Item (SAP)		Orders		Terms & Totals		Charts	
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action								
1	10	California Wireless	150.00	150.00	1500.00	Each		12-18HD198	Add								

Fig. 9D-1

936

More Info		Agreements		Attachments		Bill To/Ship To		Line Items		Line Item (SAP)		Orders		Terms & Totals		Charts	
[New]		[Save]		[Reprice]		[Reprice All]		[Delta Quote]		[Customize]		[Remember]		[Profile]		[Group]	
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action								
1	10	California Wireless 6	150.00	150.00	1500.00	Each		12-48HDJ39									
2	1	Call Waiting	3.00	3.00	30.00	Per Month	273498201		Update								
3	1	Nokia 8009	160.00	160.00	160.00	Each			Add								
4	1	Hands Free Access	25.00	0.00	0.00	Each			Delete								

**Totals**  
 [Save] 1 of 7

**Line Detail**  
 [Attributes]

**Item Total MRC:** 30.00

**Total Item Discount MRC:** 10.00

**Net Total MRC:** 20.00

**Adjustment MRC:** 0

**Item Total MRC:** 150.00

**Total Item Discount MRC:** 100.00

**Net Total MRC:** 50.00

**Adjustment MRC:** 0

**Comments:**  
 Description of pricing, discounts and adjustments for both MRC and NRC.

Fig. 9D-2

More Info		Agreements		Attachments		Bill To/Ship To		Orders		Terms & Totals		Charts	
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action				
1	10	California Wireless B	150.00	150.00	1500.00	Each		12-48-DJ39					
2	1	Call Waiting	3.00	3.00	30.00	Per Month	273498201		Update				
3	1	Nokia 8009	160.00	160.00	160.00	Each			Add				
4	1	Hands Free Access	0.00	0.00	0.00	Each			Delete				

Totals Line Item Detail Attributes Deals

Save Cancel Print

Product:

California Wireless 600

Service ID:

Service Point ID:

Action:

Add

Package:

Service:

Service Asset #

Service Account:

A.K. Parker (Service)

Billing Account:

A.K. Parker (Billing)

Agreement Name:

Test Agreement

\*Qty:

10

Write-In Product:

Attributes:

Covered Product:

Start Price:

88.99

Disc %:

10

Disc Amount:

Disc Price:

Keep Discount:

☐

Current Discount:

Next Discount:

Net Disc %:

10

UoM:

Comment:

Pricing C:

Product 1

Part #

Upsell:

Fig. 9D-3



938

Save

New

More Info

Submit

Cancel

1 of 7+

Sales Order

\*Order #

36-1479176

Type:

Sales Order

Priority:

Medium

\*Status:

Open

Revision:

1

Account:

A.K. Parker

Site:

Santa Clara

Last Name:

Opperman

First Name:

Oles

Service Account:

A.K. Parker (Service)

Billing Account:

A.K. Parker (Billing)

Description:

Description to the Sales Order.

Team:

KLAKSHM

Organization:

Default Organization

\*Currency:

USD

Opportunity:

Service Warranties for Pe

Quote #

10-3V6RF

SR #

38-J637WEBX

Agreement Name:

Test Agreement

More Info Line Items Terms Payment Attachments Charts Back Office (Oracle 10.1) Line Items (SAP S2K) Back Office (Oracle 11i) Line Item									
Sequence	Qty	Item	Start Price	Net Price	Extended Price	Unit	Service ID	Status	Action
1	1	California Wireless	50.00	50.00	50.00	Each		Pending	Update

Fig. 9E

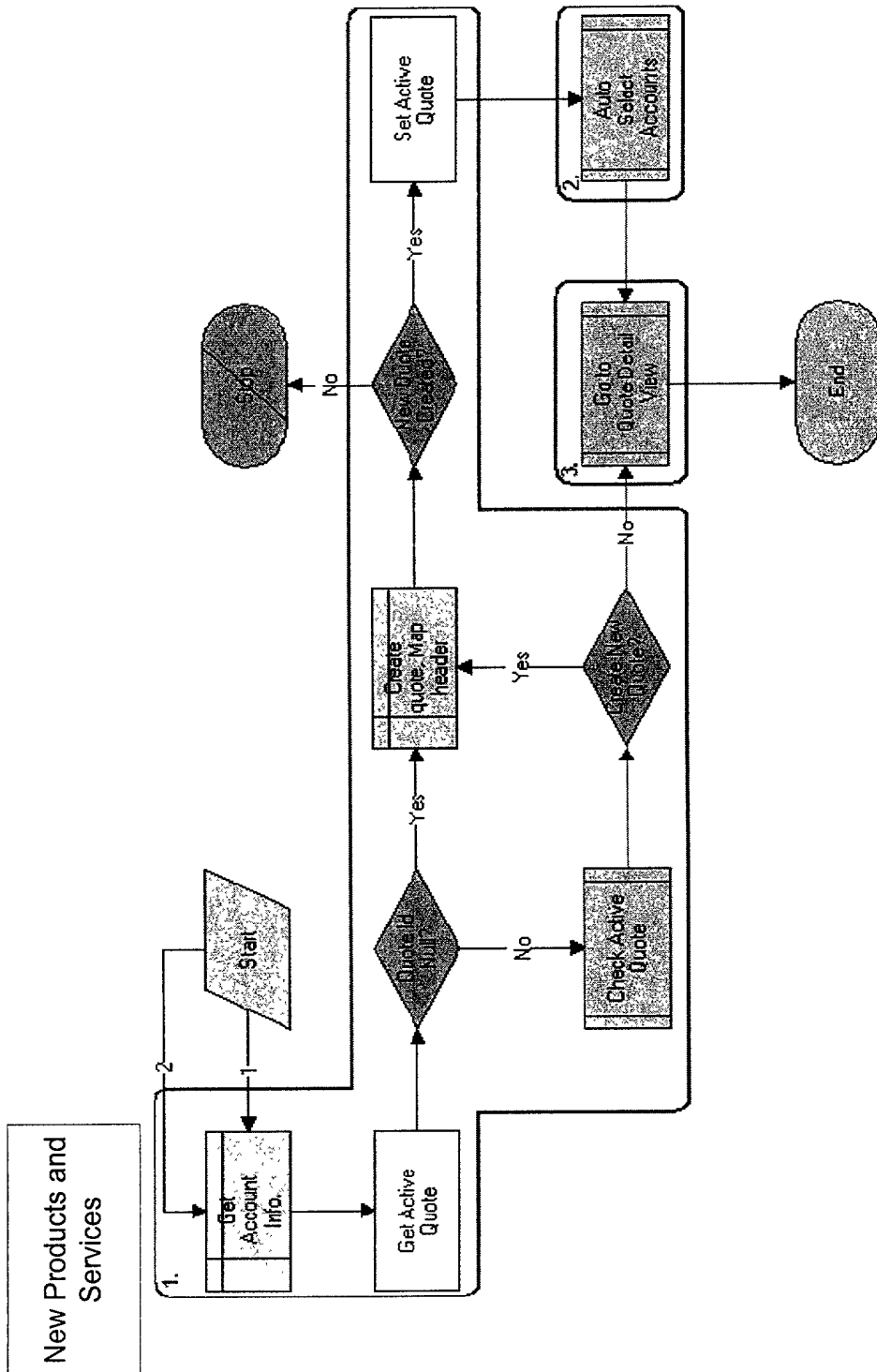


Fig. 10A

205020 T69400T

205020 T6372007

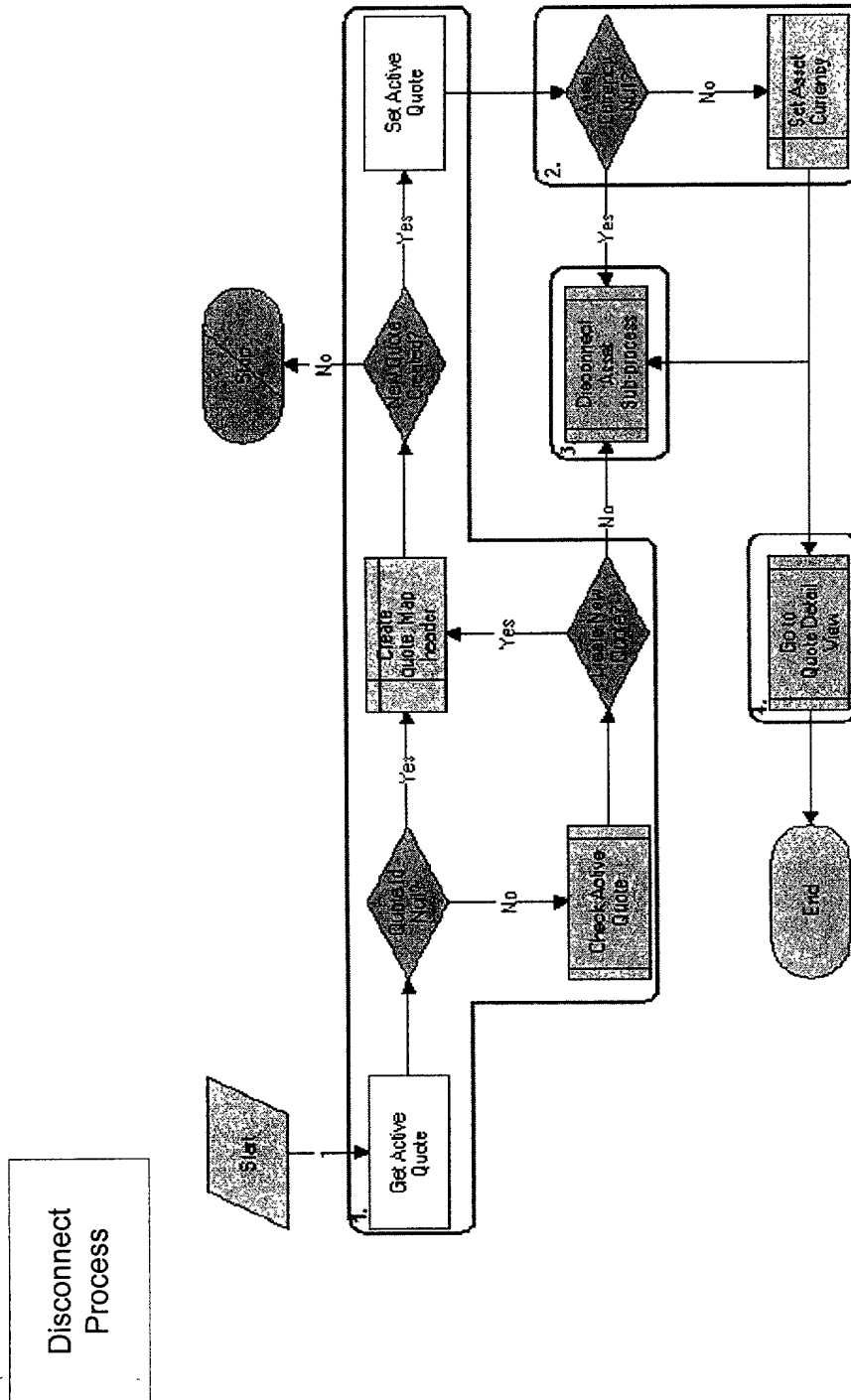


Fig. 10C-1

206020US 10/024691

Disconnect Asset  
Sub-Process

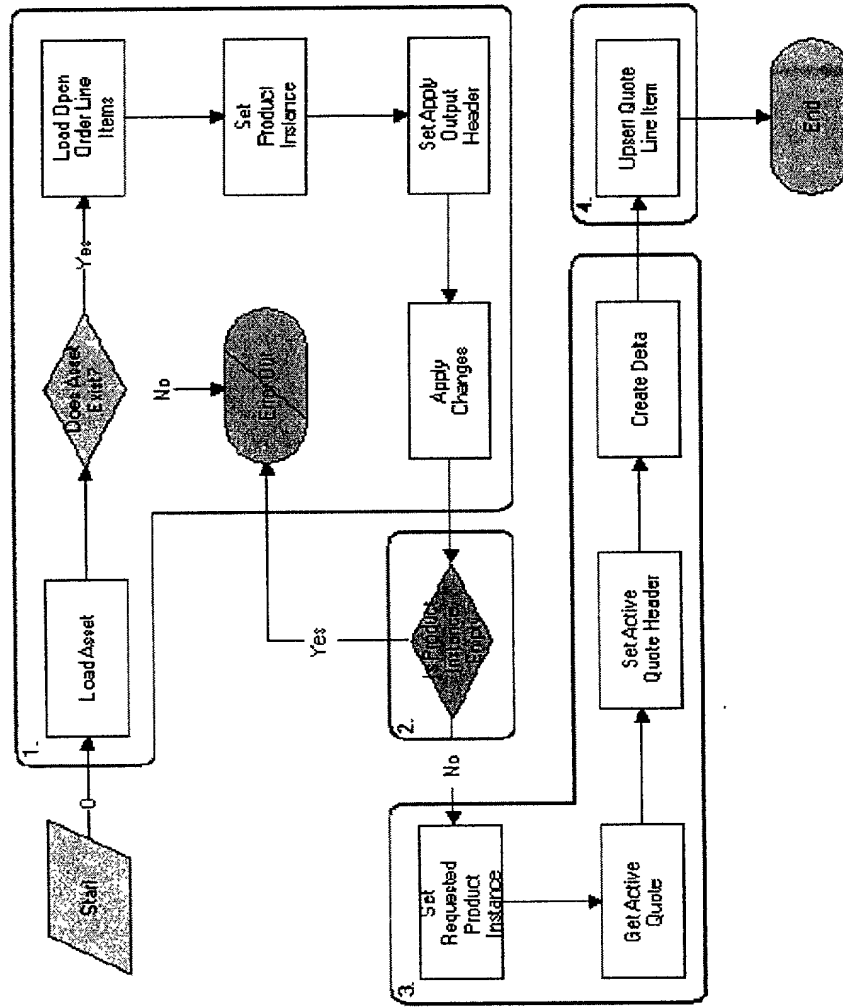
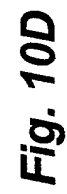


Fig. 10C-2





206020US 1694001

Edit Quote Line  
Item Process

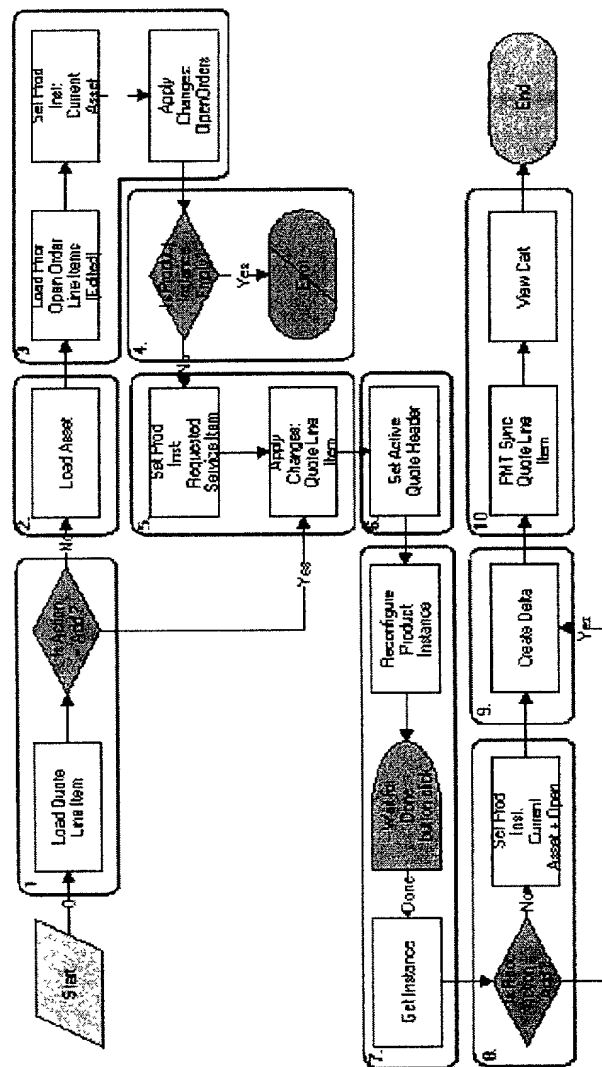


Fig. 10E

20060207 T5342007

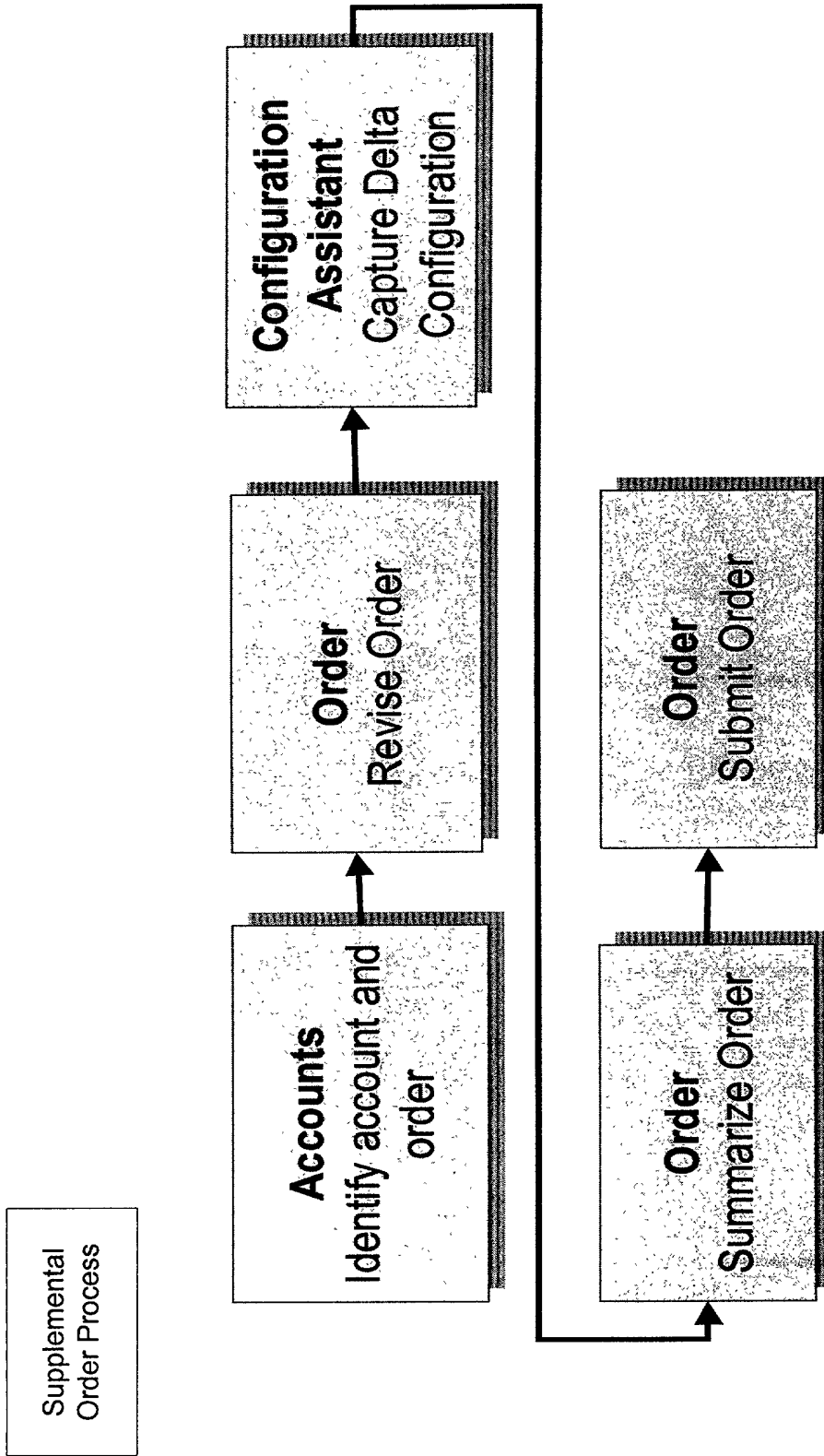
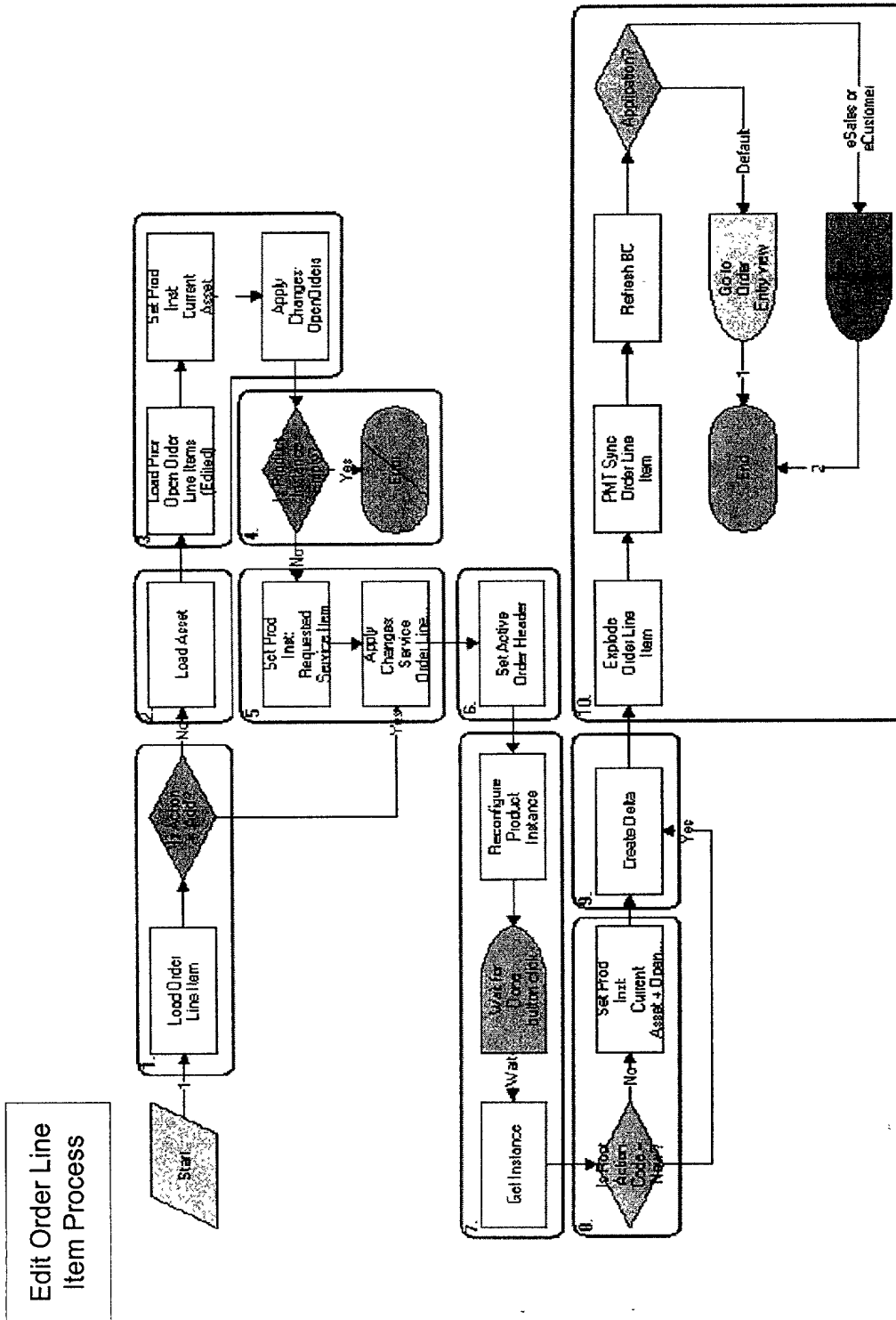


Fig. 10F



**Fig. 10G**

FIG. 10H-1

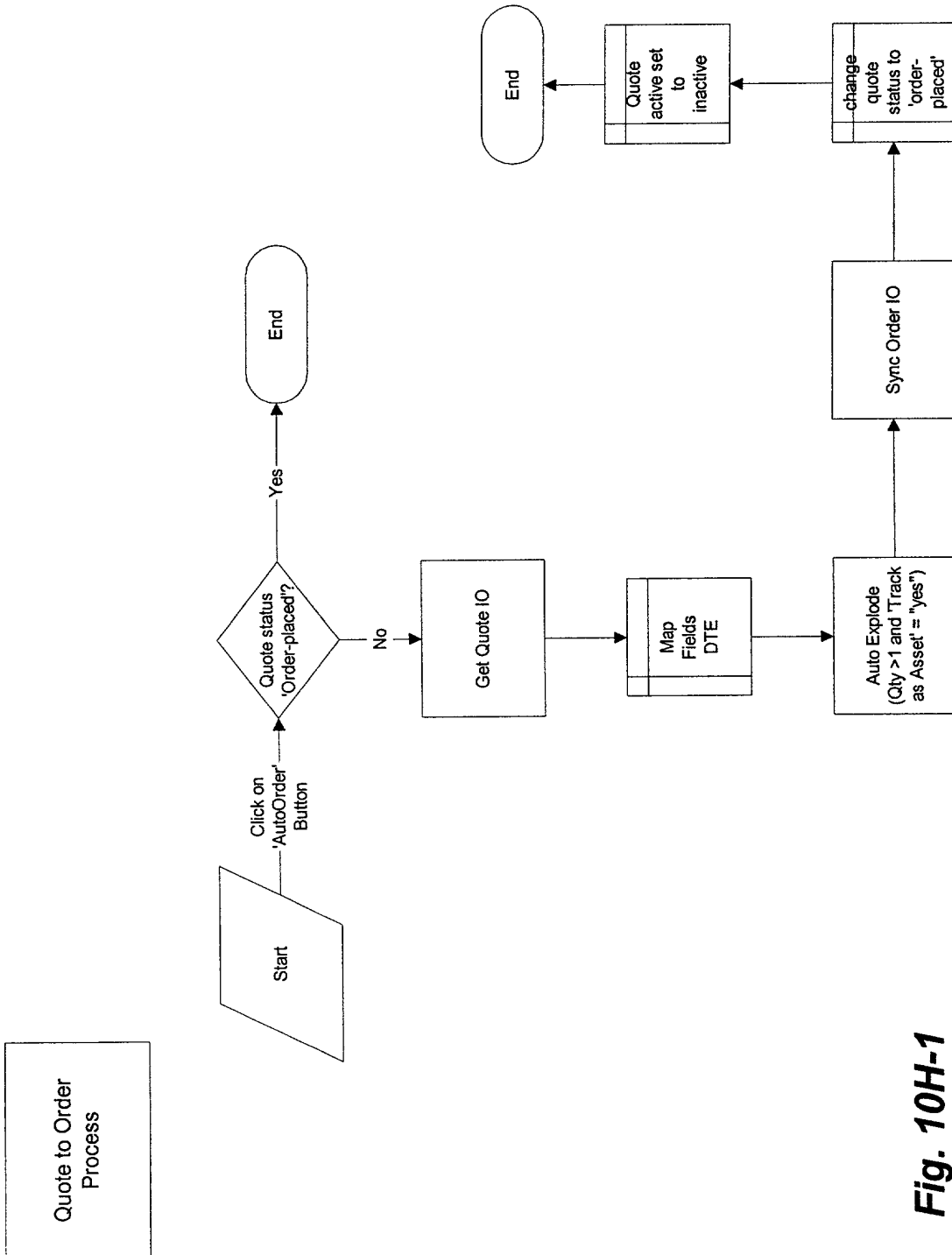


Fig. 10H-1

205020" T634200T

Attorney Docket No.: SBL0020US Serial No.: 10/024,691  
First Inventor: Richard Joseph Caballero  
Title: System and Method for Processing Complex Orders

Quote: **Quote** **NEW** **SAVE** **PRINT** **BROWSE RECORDS** **REFRESH** **UPDATE RECORDS** **DELETE**

<b>Quote #:</b>	1-10MLH	<b>Opportunity:</b>		<b>Account:</b>	Marriott International
<b>Revision:</b>	1	<b>*Status:</b>	Order Placed	<b>Last Name:</b>	Dalton
<b>*Name:</b>	1-10MLH	<b>Price List:</b>	Application List Prices - eBusiness	<b>First Name:</b>	Mike
<b>Active:</b>	<input checked="" type="checkbox"/>	<b>Discount:</b>		<b>*Currency:</b>	USD

**Agreements** **Attachments** **Bill To/Ship To** **Shipments** **Product Search** **Line Items** **Line**

**NEW** **SAVE** **UPDATE** **DELETE** 1-10MLH

Order #	Order Date	Type	Status	Account	Priority
1872-1719601	9/18/2001 2:39:26 PM	Sales Order	Open	Marriott International	Medium

Sales Order
Service Order
Columns Displayed...
Advanced Sort...
Change Records
Merge Records
Import...
Export...
Select All
Invert Selection
New Record
Edit Record
Save Record
Copy Record
Undo Record
Delete Record
New Query
Run Query
Refine Query
First Records
Last Records

FIG. 10H-2

2004.07.26 Sheet

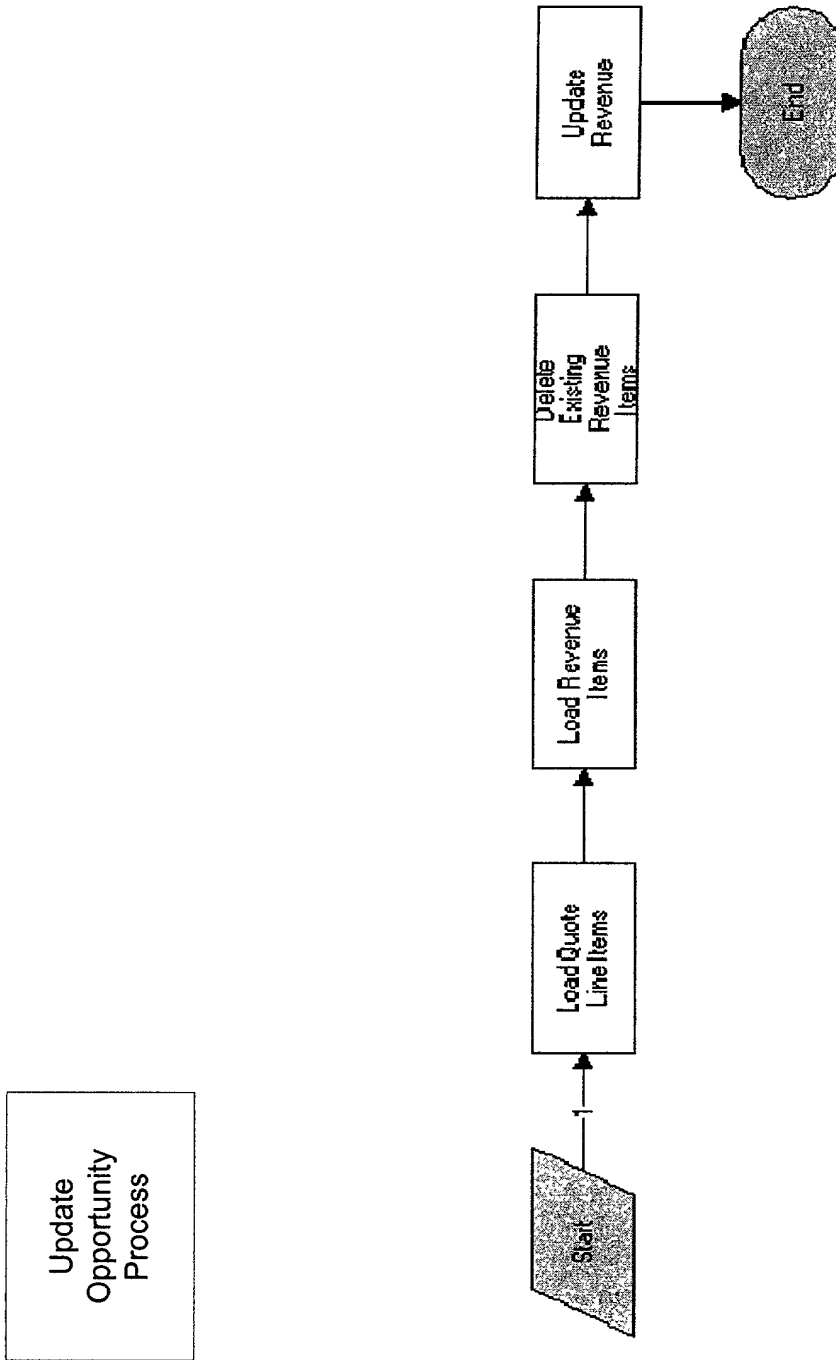


FIG. 10I

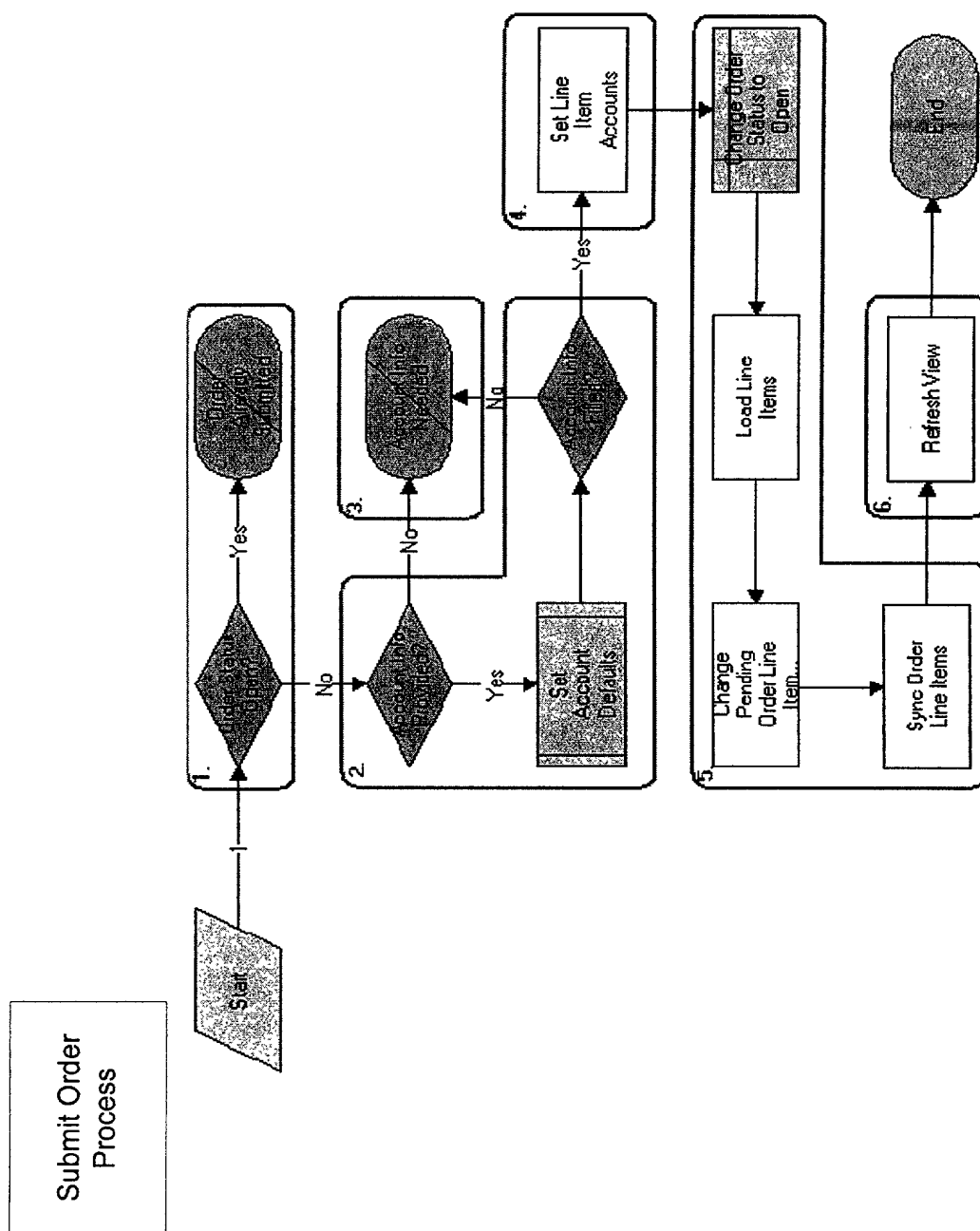


Fig. 10J



2050.00 T634200T

Ungroup Process

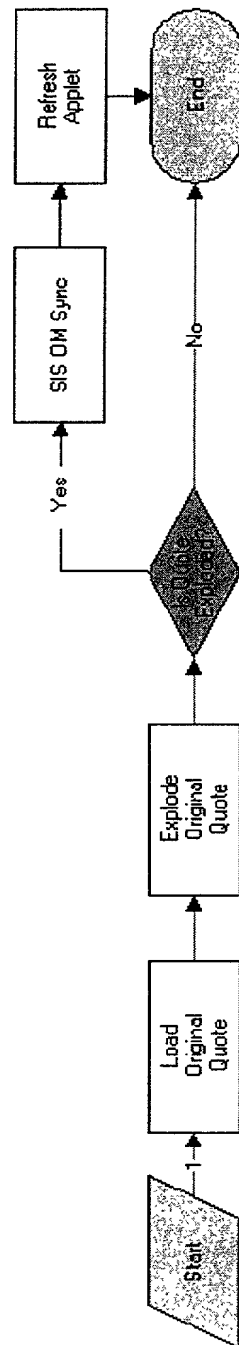


Fig. 10K

20040769007

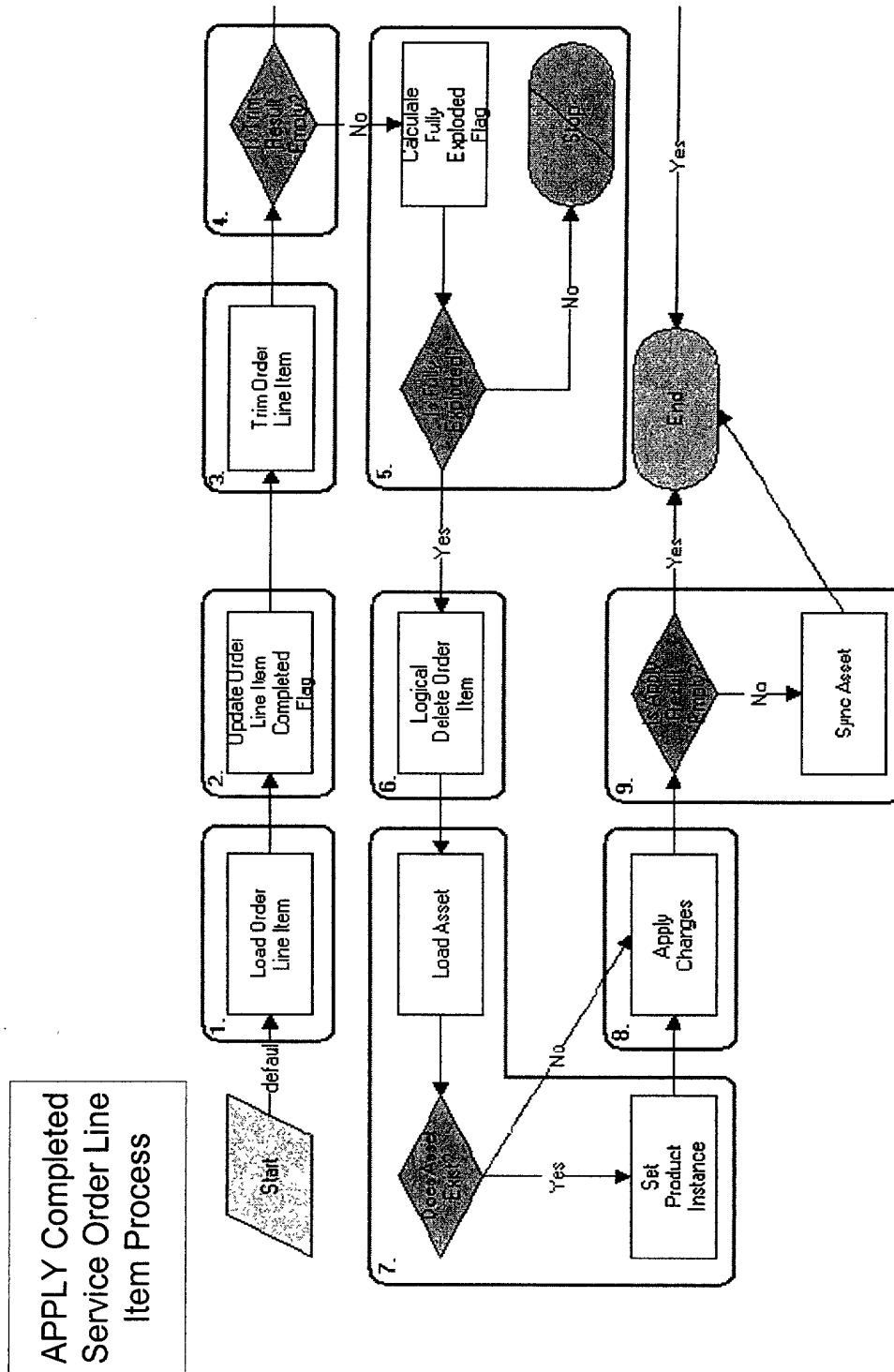
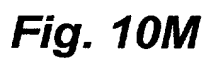
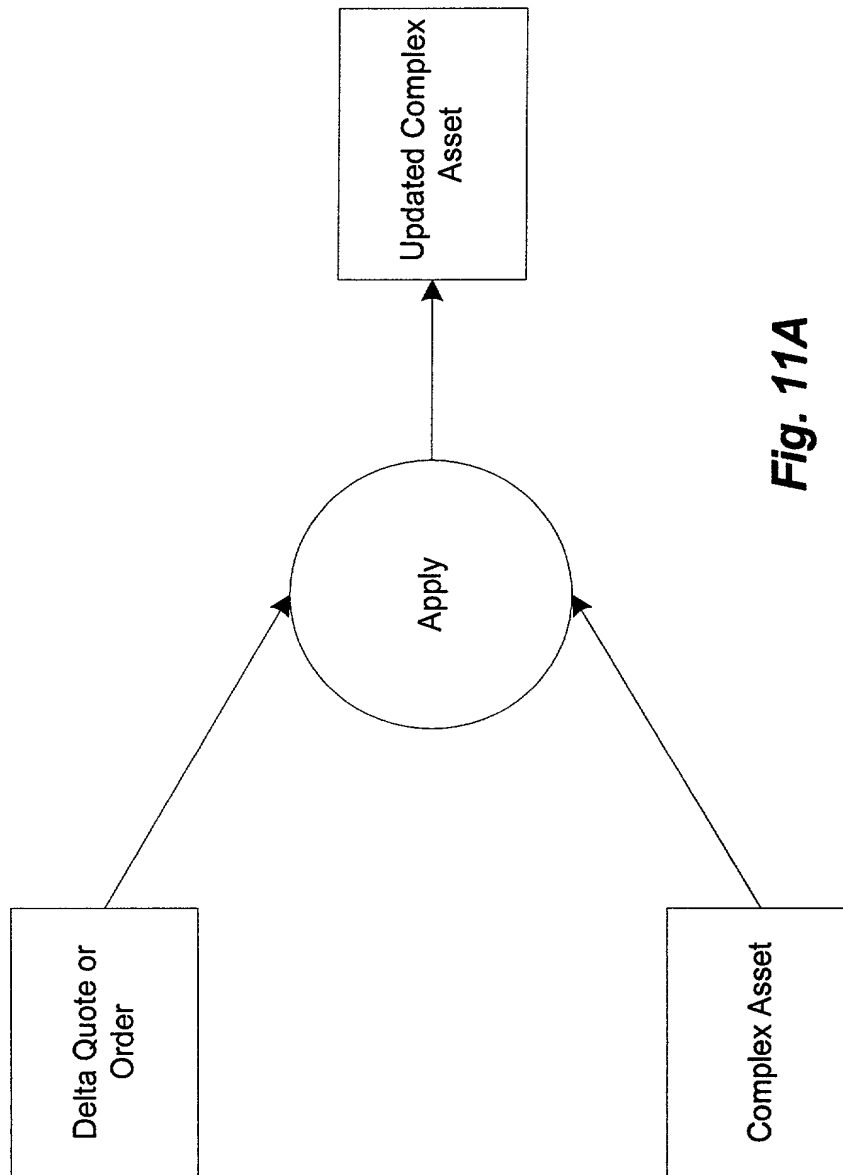


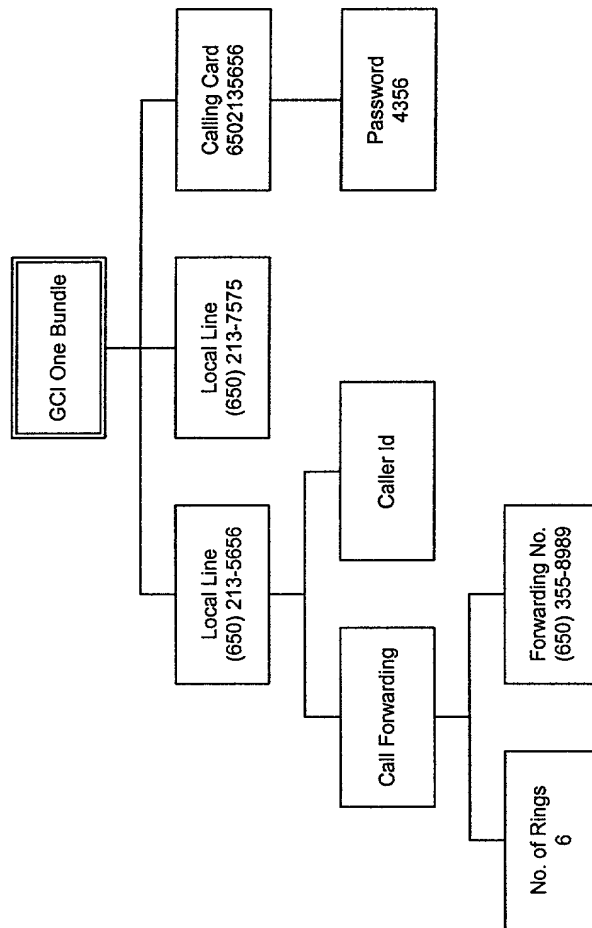
Fig. 10L

#### Move Process

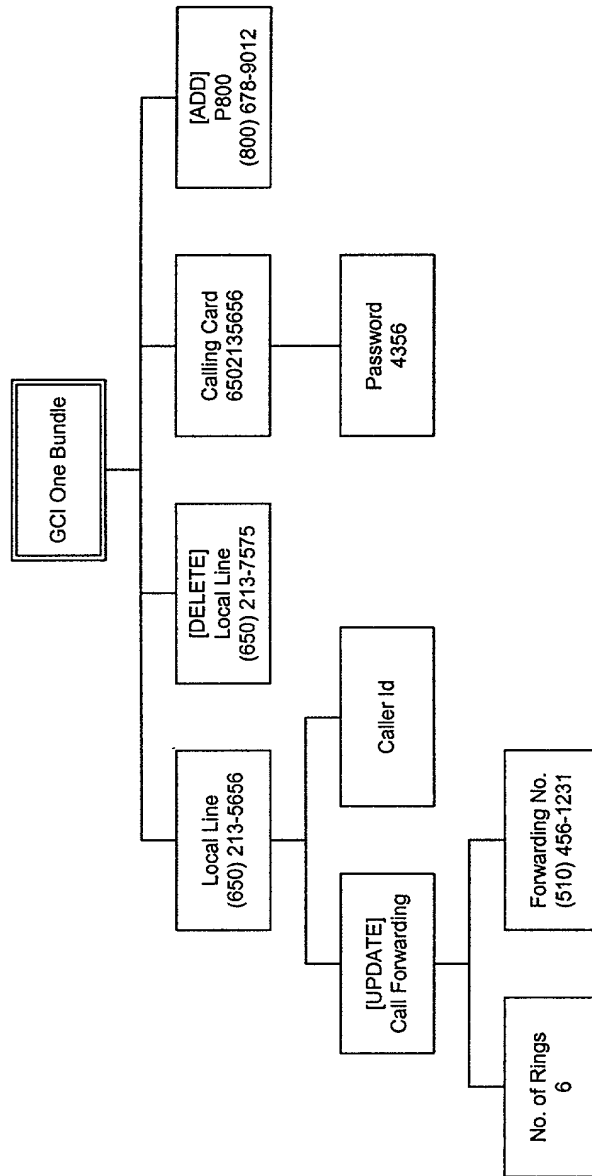




**Fig. 11A**



**Fig. 11B-1**



**Fig. 11B-2**

2020-07-20

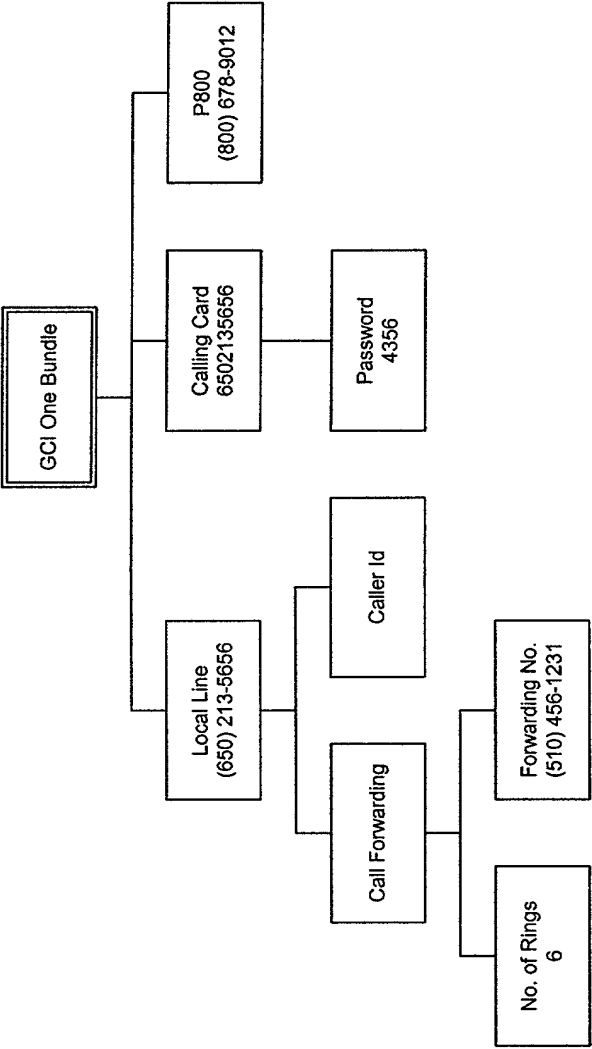
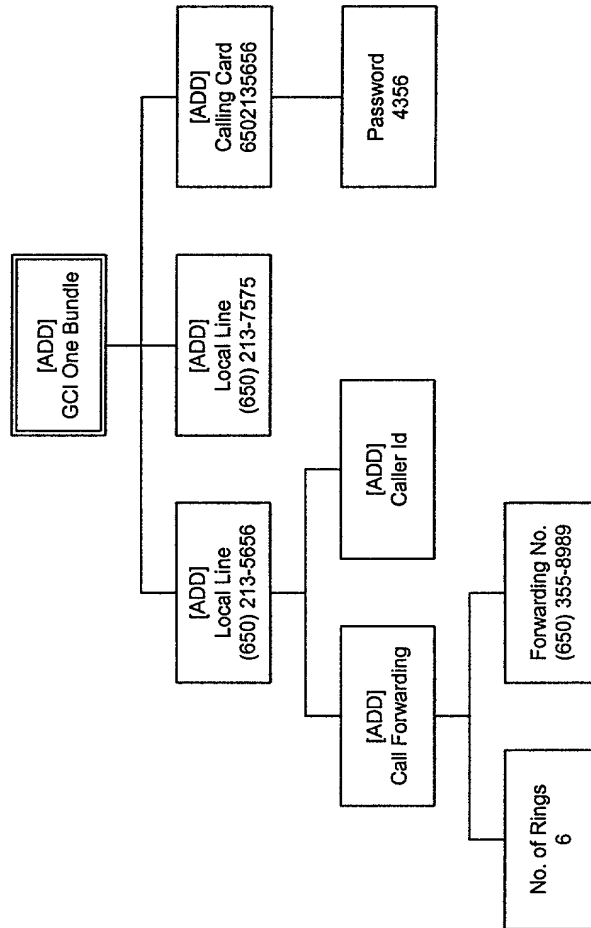
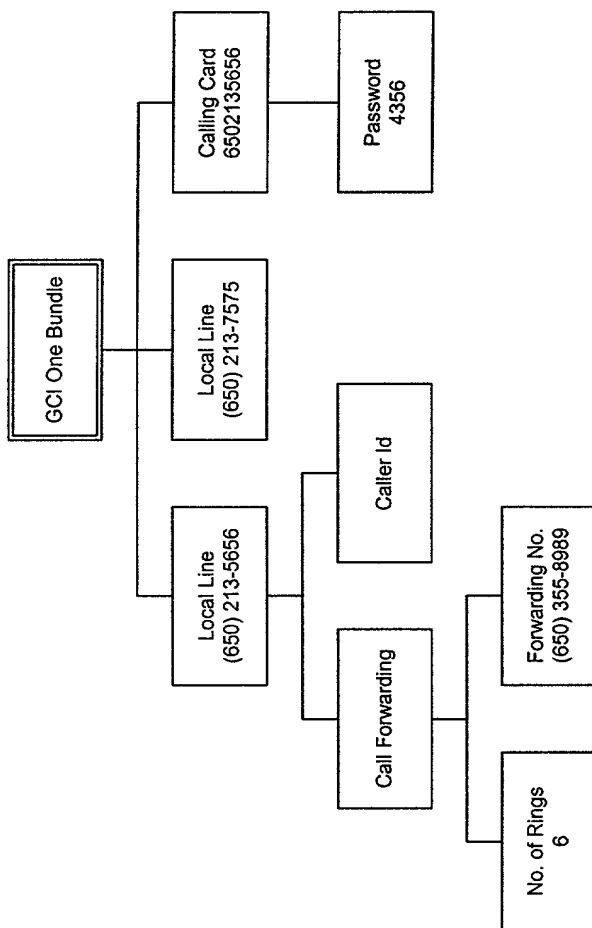


Fig. 11B-3

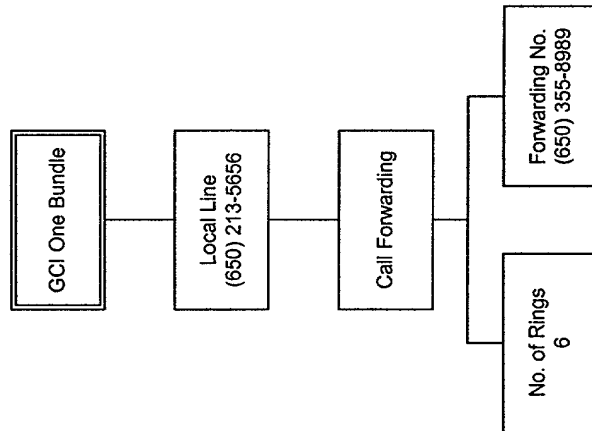


**Fig. 11C-1**

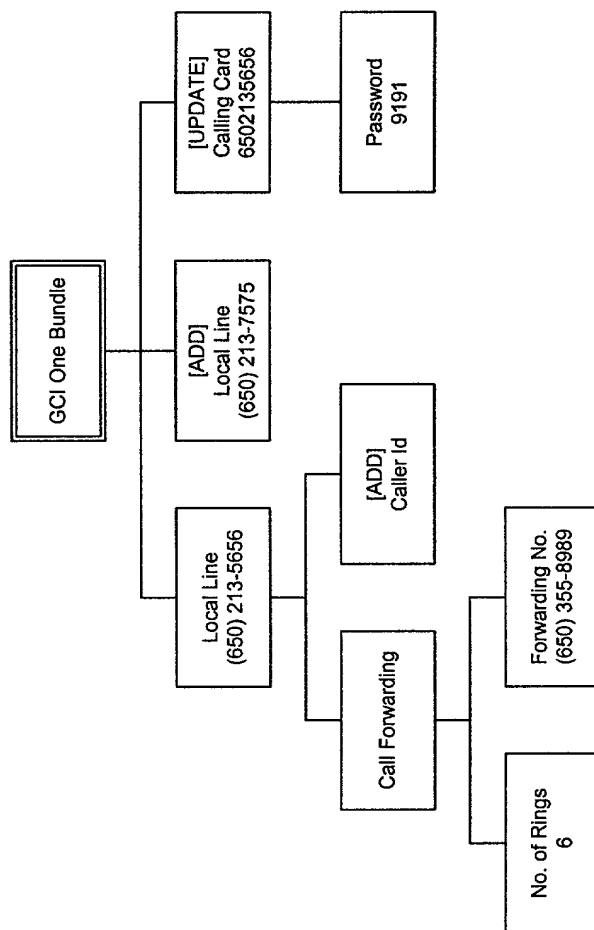




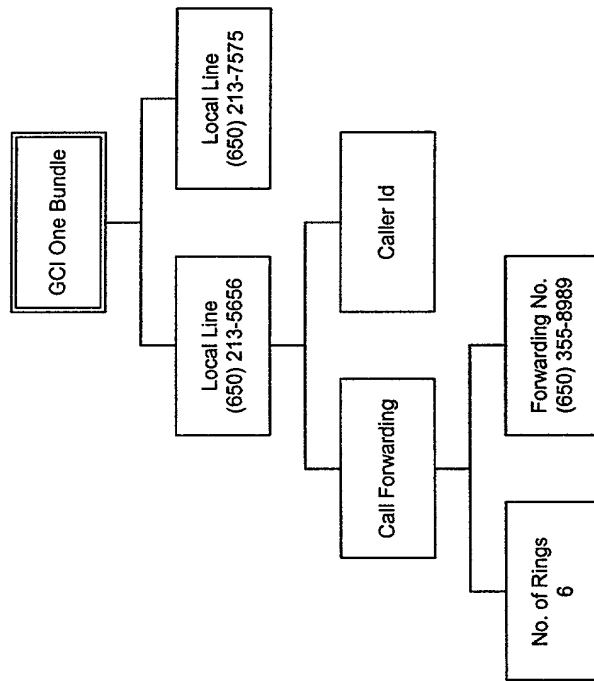
**Fig. 11C-2**



**Fig. 11D-1**

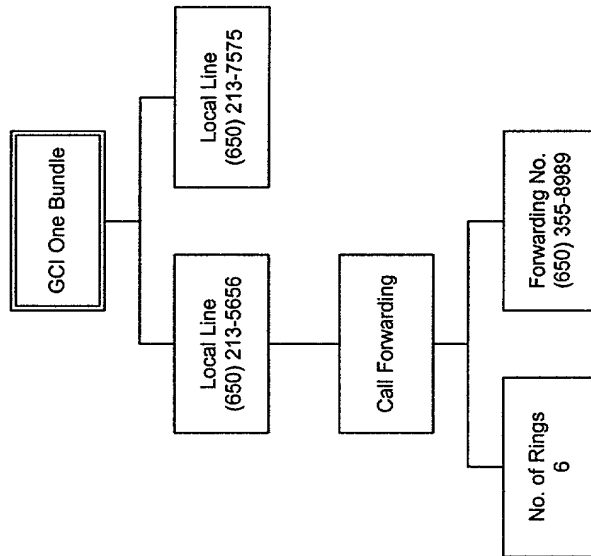


**Fig. 11D-2**



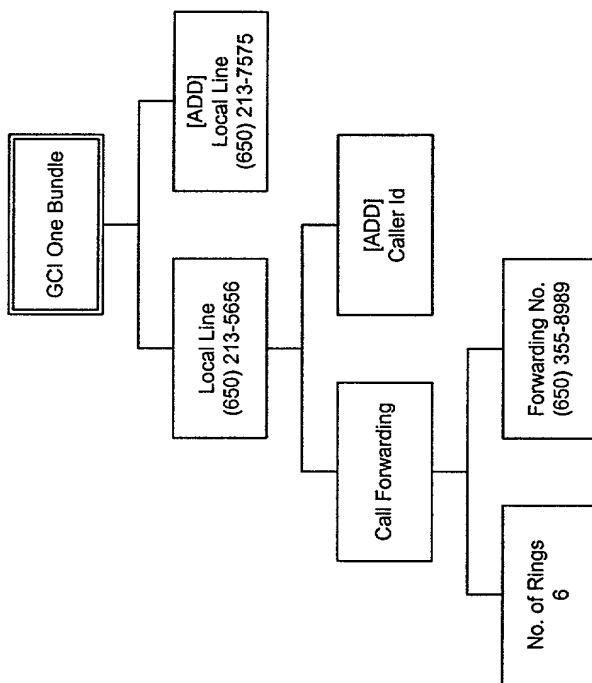
**Fig. 11D-3**

2024-06-07 10:00:00

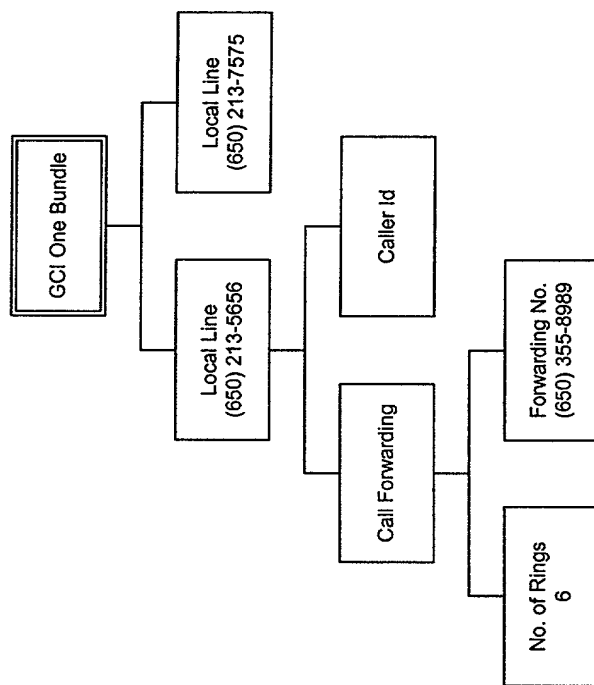


**Fig. 11E-1**

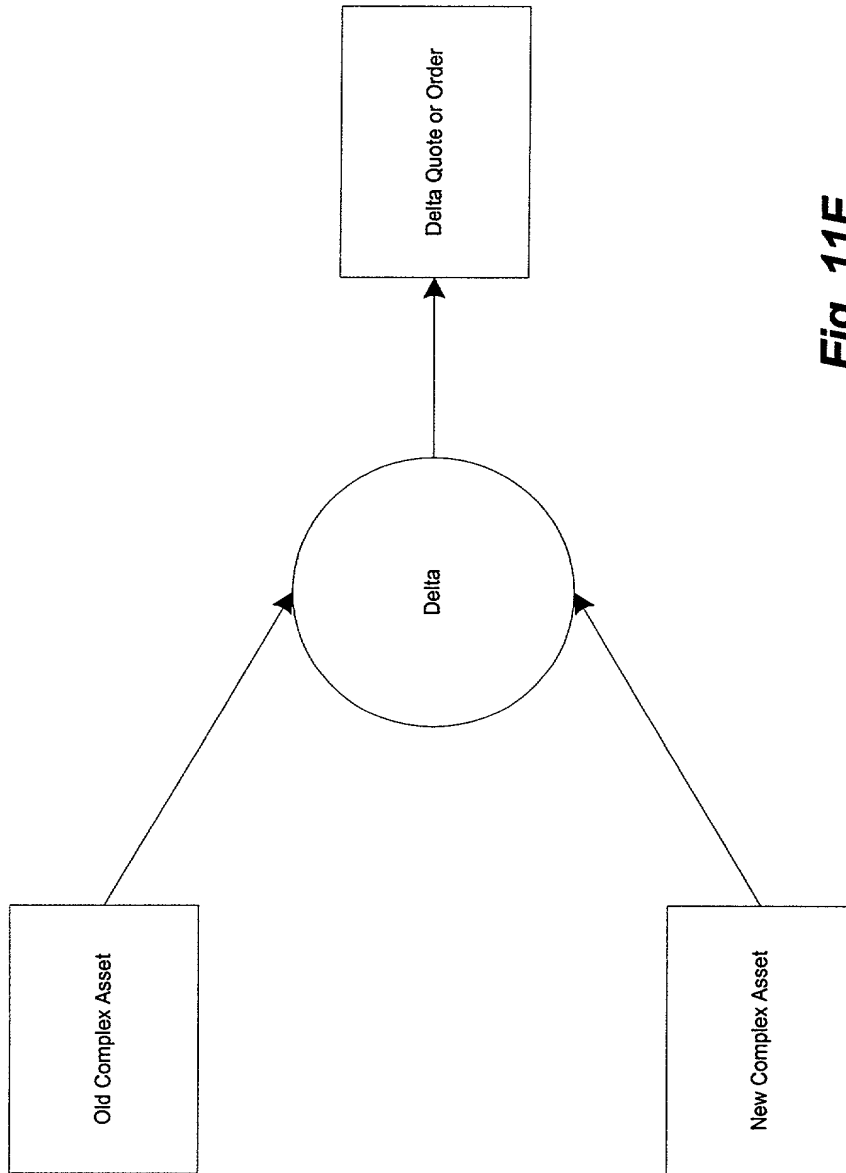
2050.40 T 634200T



**Fig. 11E-2**

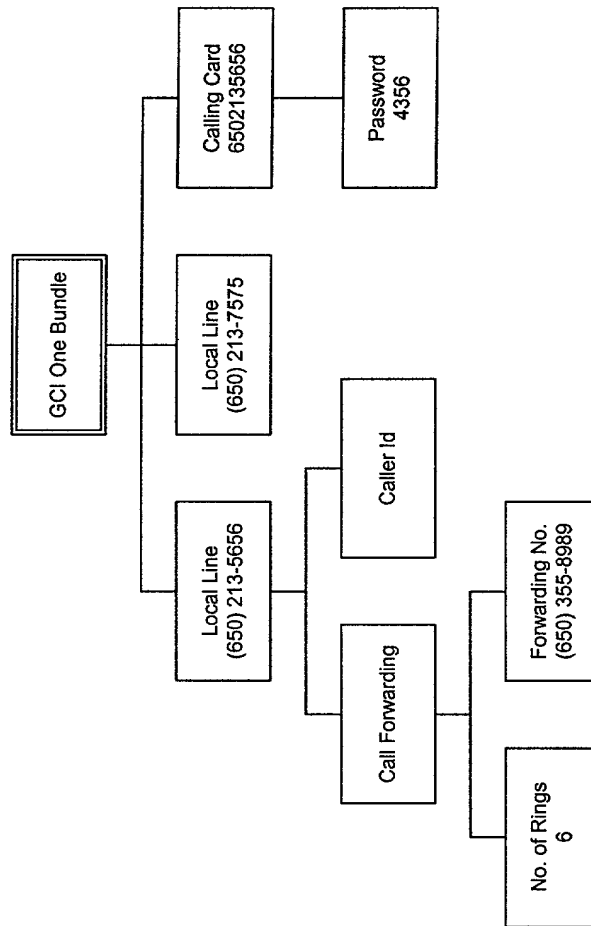


**Fig. 11E-3**



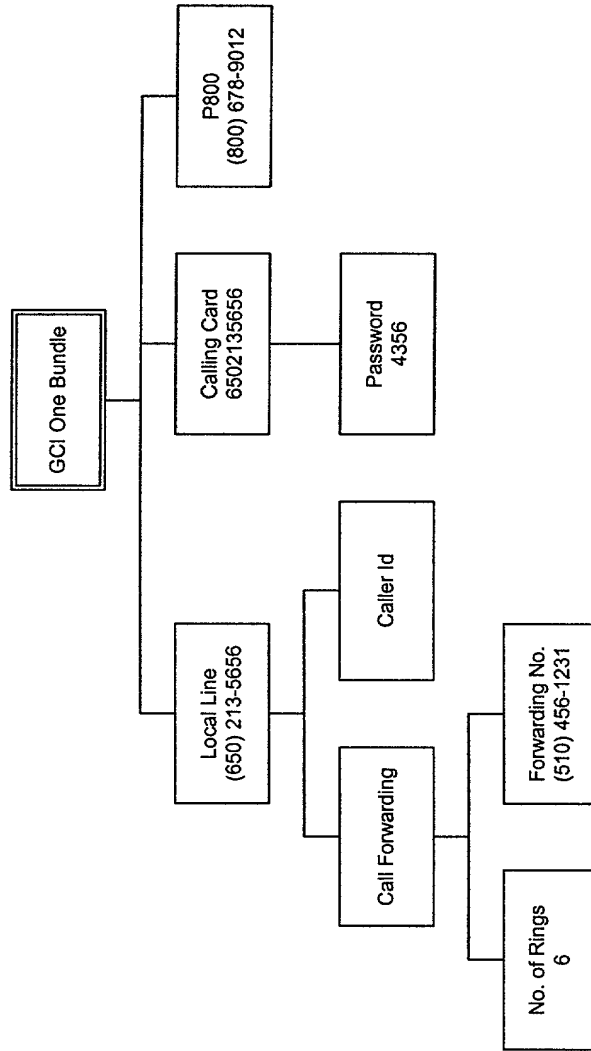
**Fig. 11F**



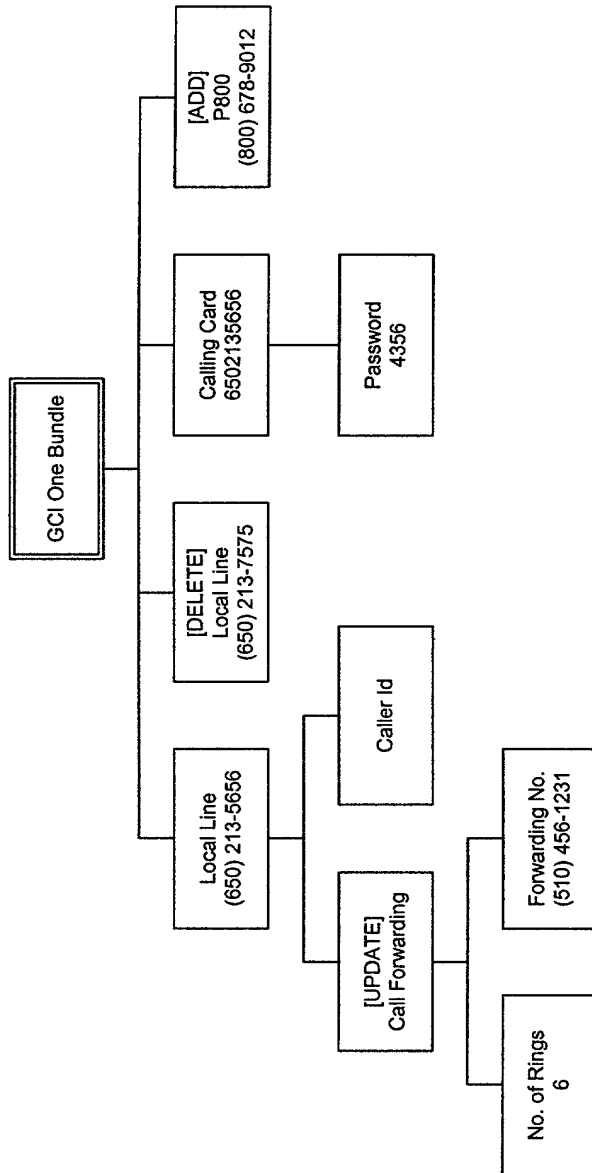


**Fig. 11G-1**

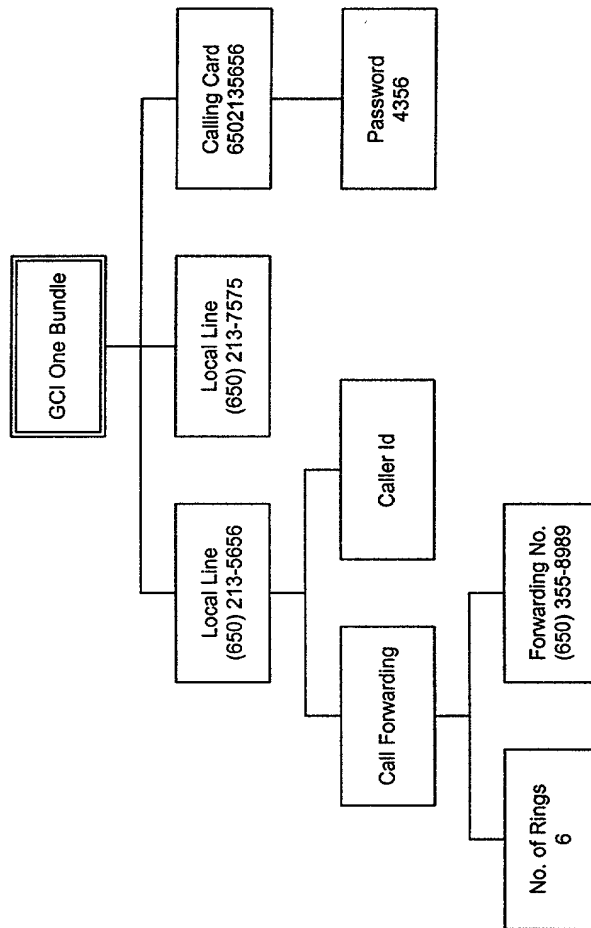
FIG. 11G-2



**Fig. 11G-2**



**Fig. 11G-3**



**Fig. 11H-1**

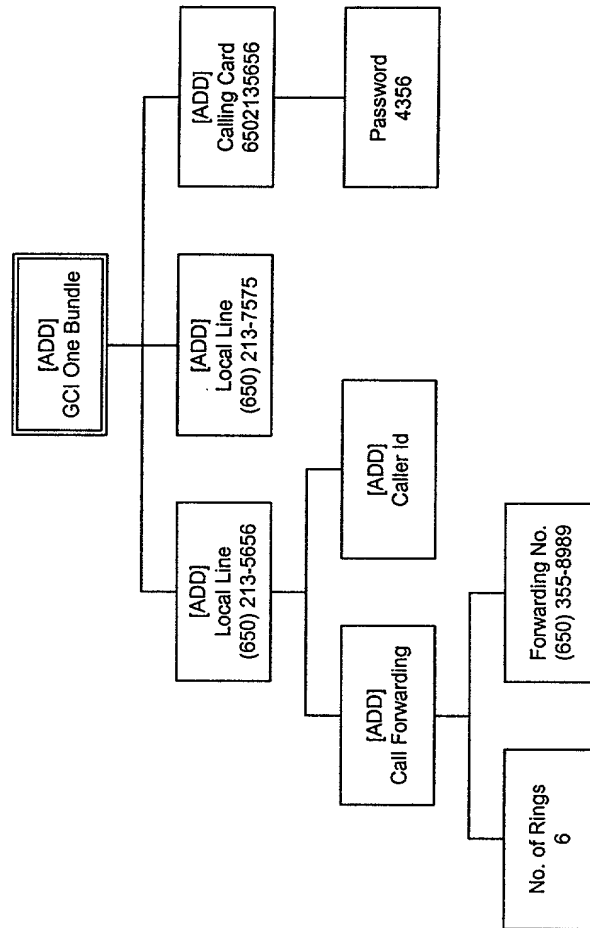
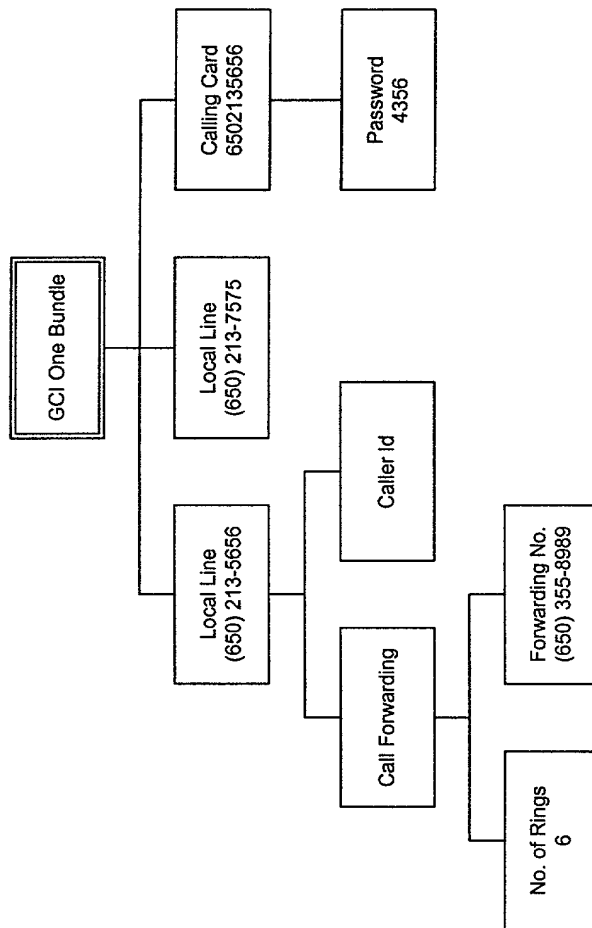
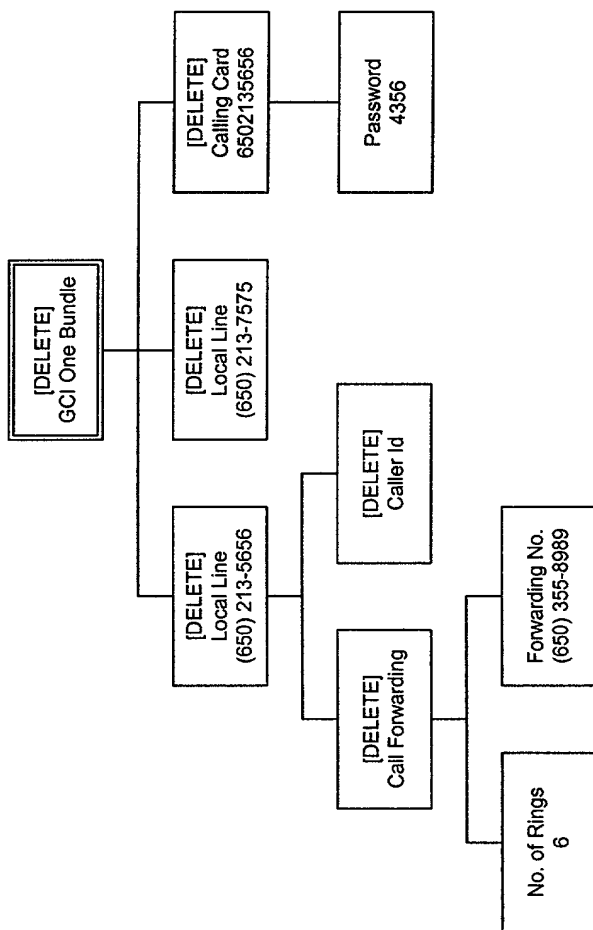


Fig. 11H-2



**Fig. 11I-1**



**Fig. 11I-2**

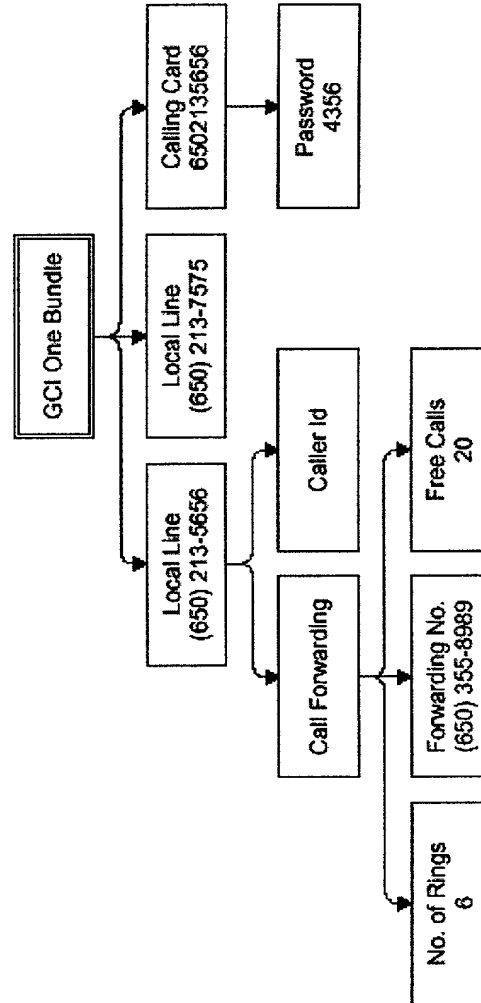


FIG. 11J-1



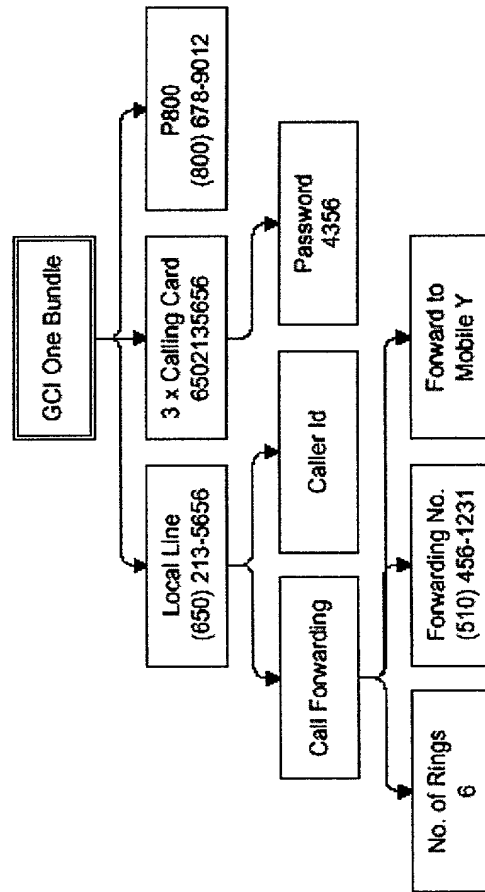


FIG. 11J-2

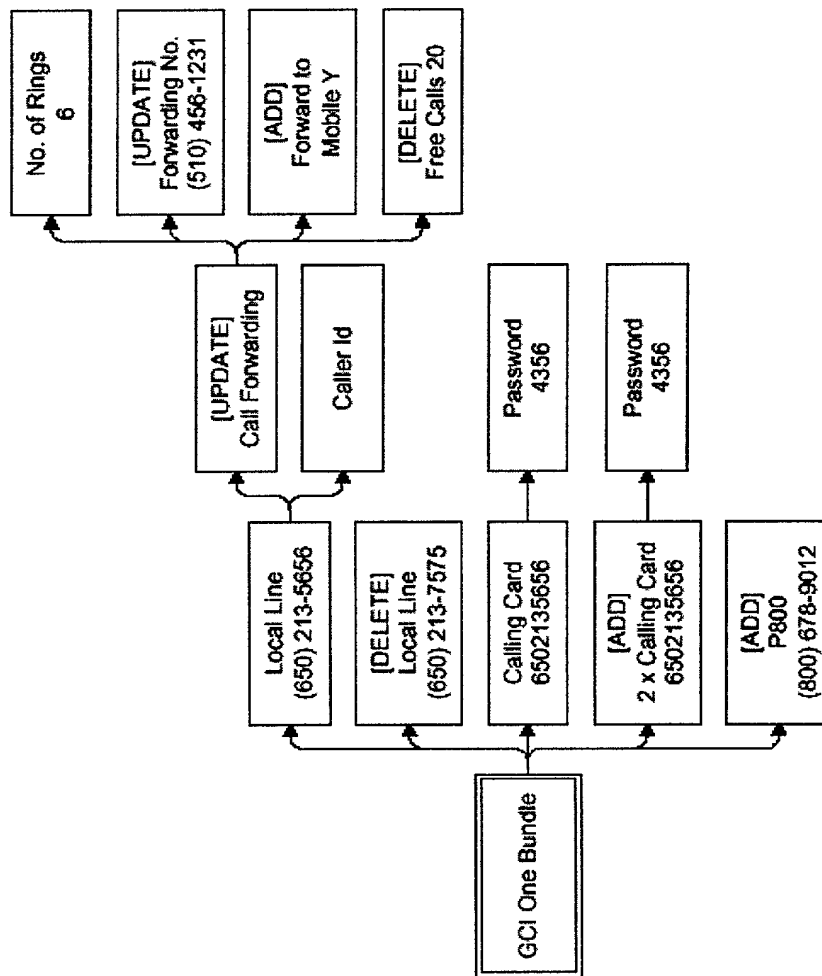
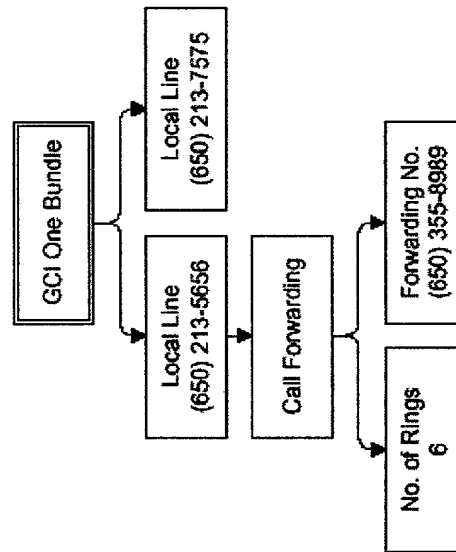


FIG. 11J-3



**FIG. 11K-1**

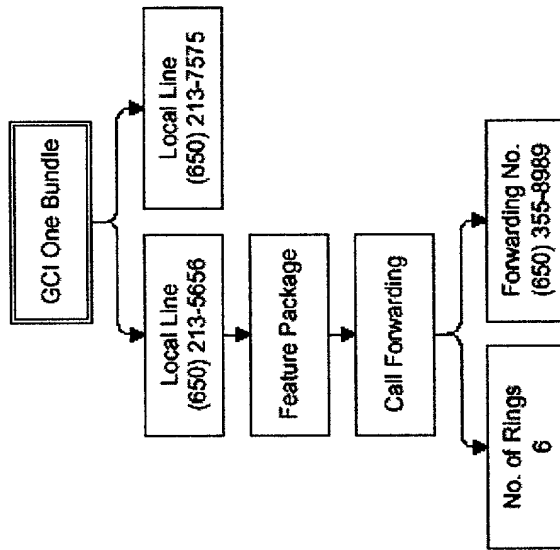


FIG. 11K-2

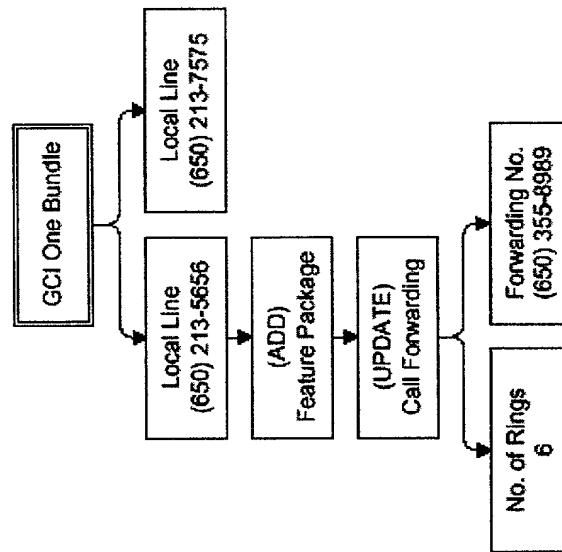


FIG. 11K-3

FIG. 11L

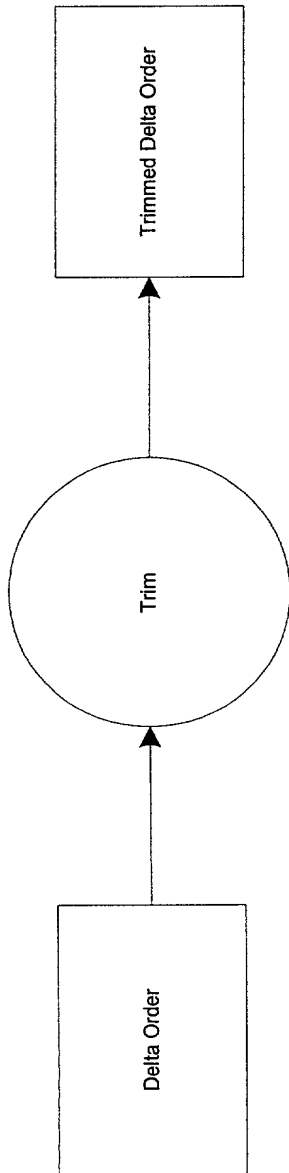


Fig. 11L

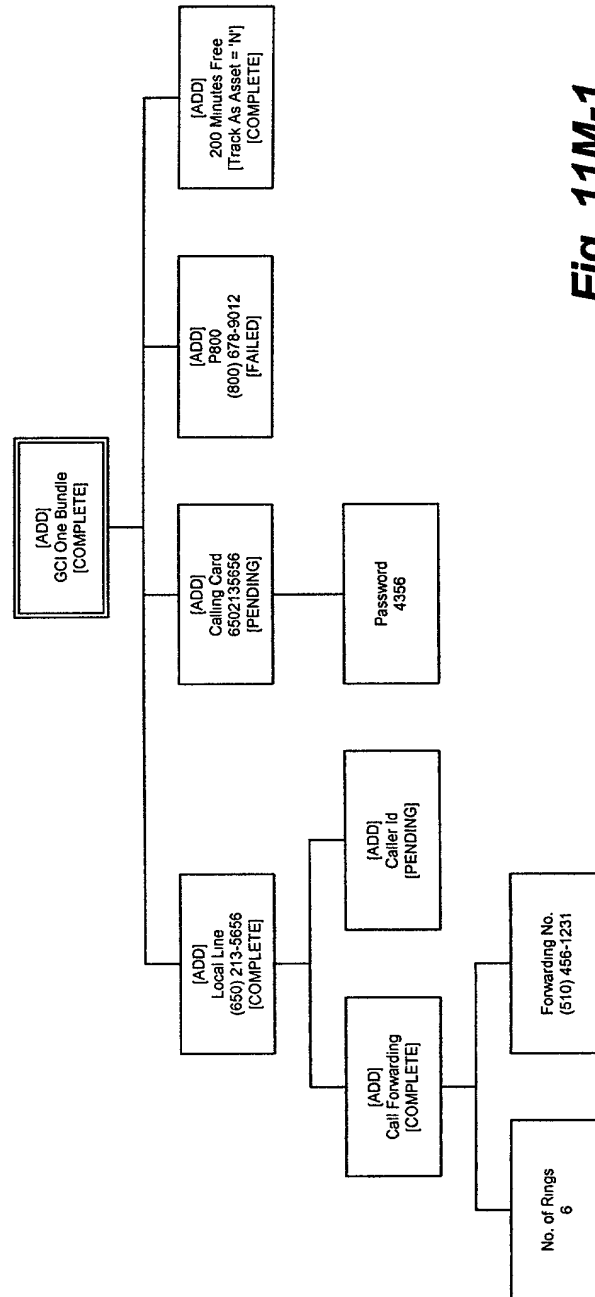
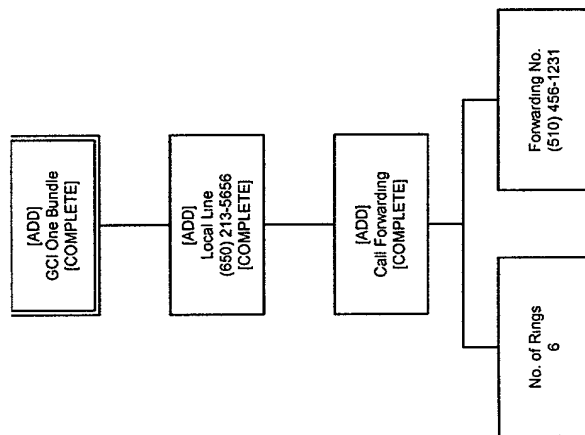
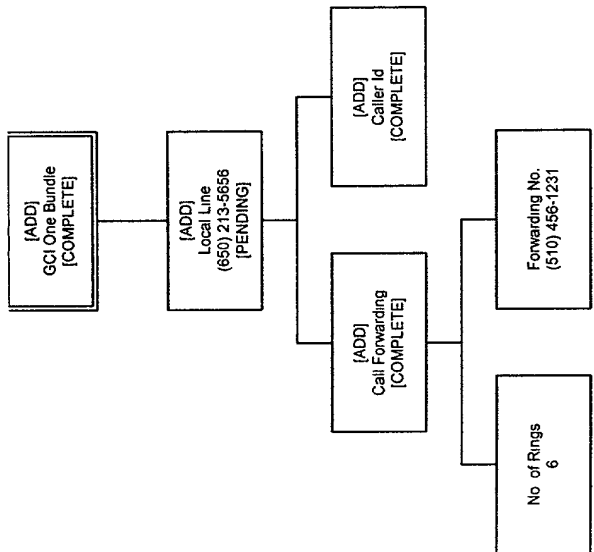


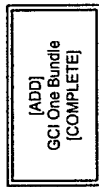
Fig. 11M-1



**Fig. 11M-2**



**Fig. 11N-1**



**Fig. 11N-2**



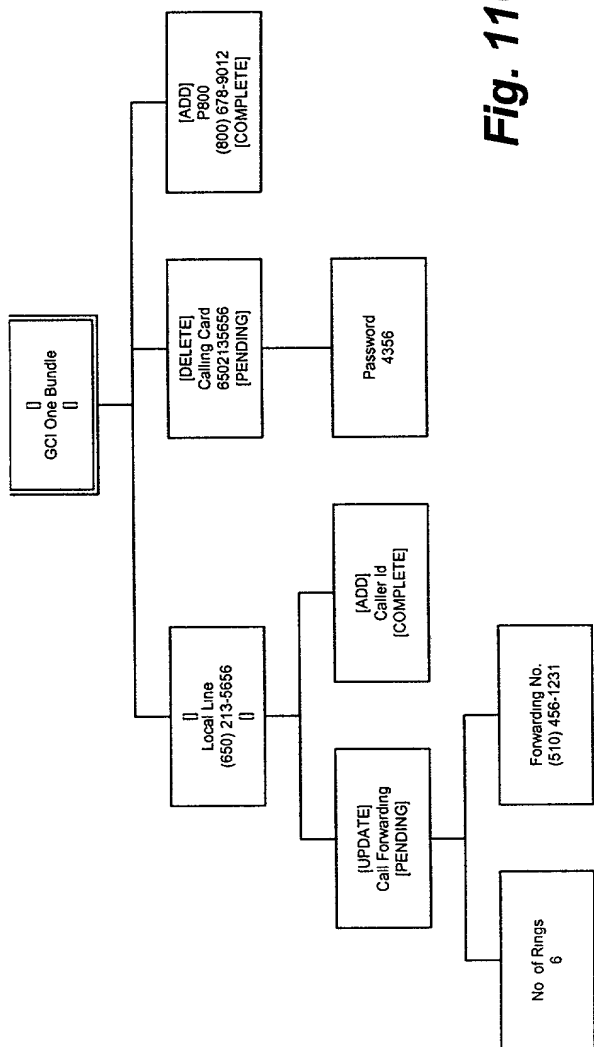


Fig. 110-1

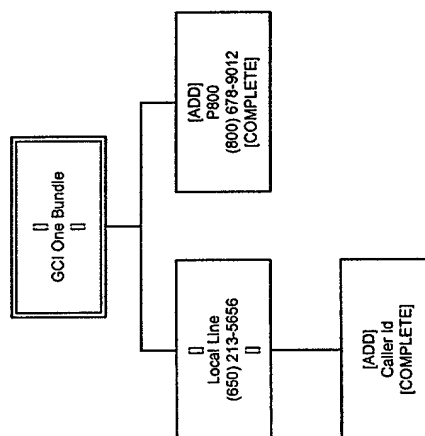


Fig. 110-2

2006.01.01 10:54:00

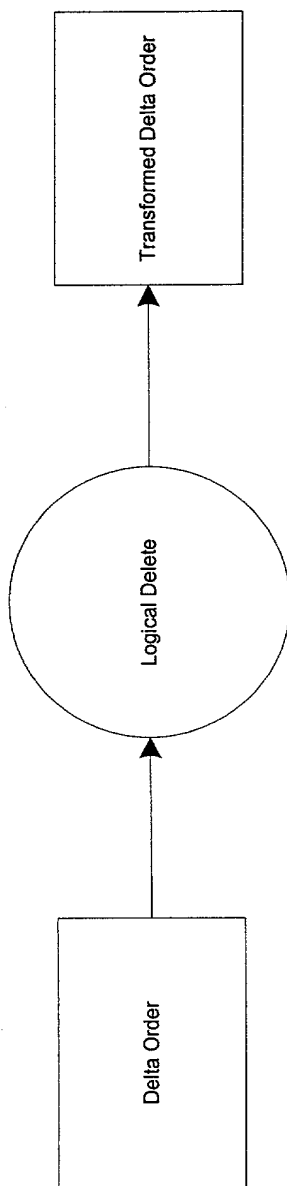


Fig. 11P

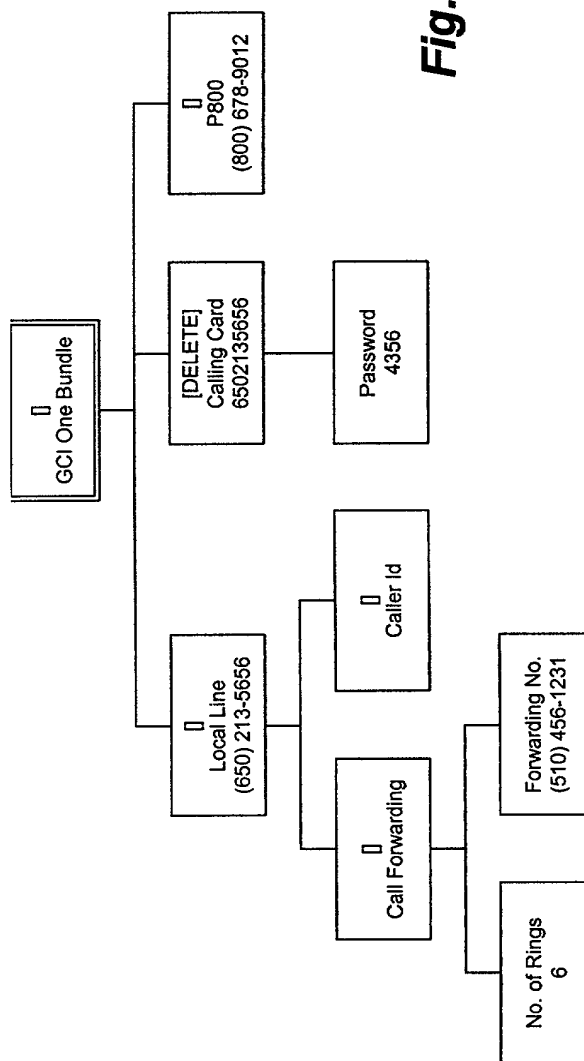
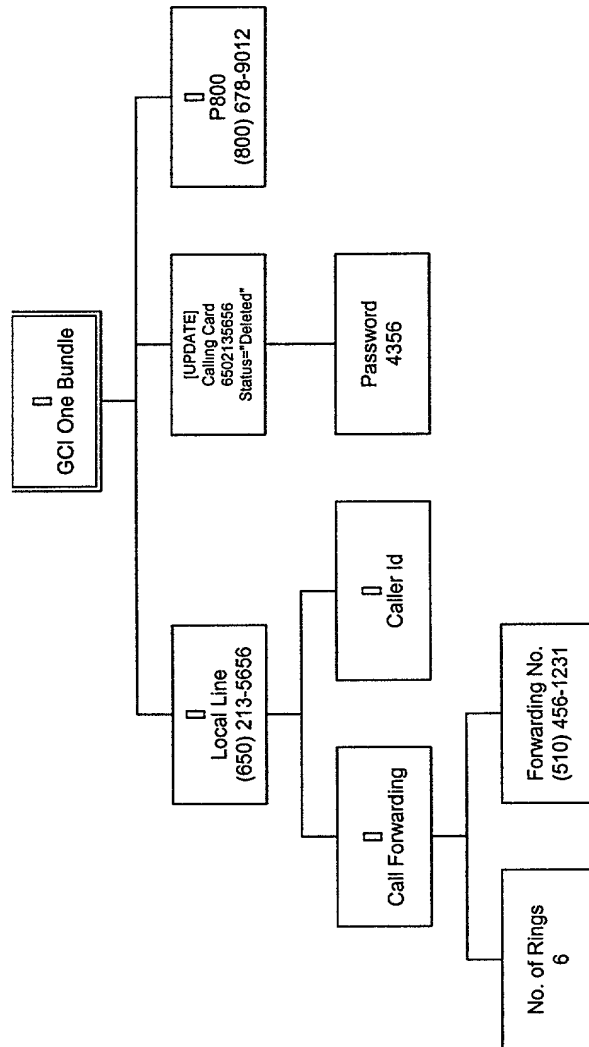


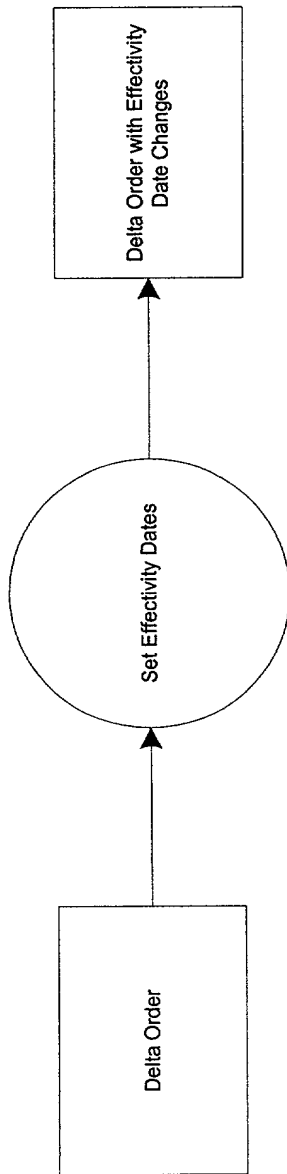
Fig. 11Q-1



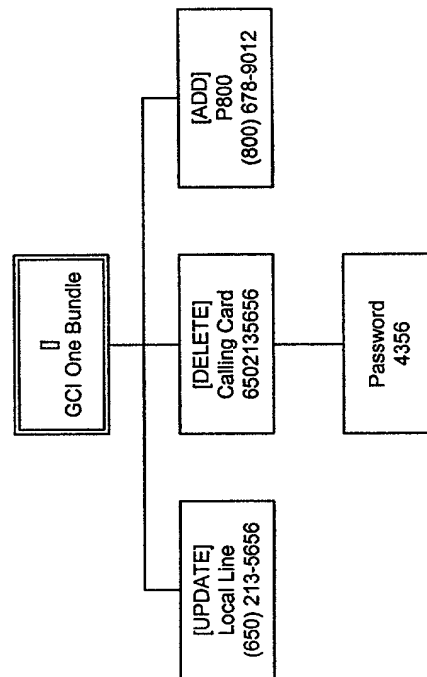
**Fig. 11Q-2**

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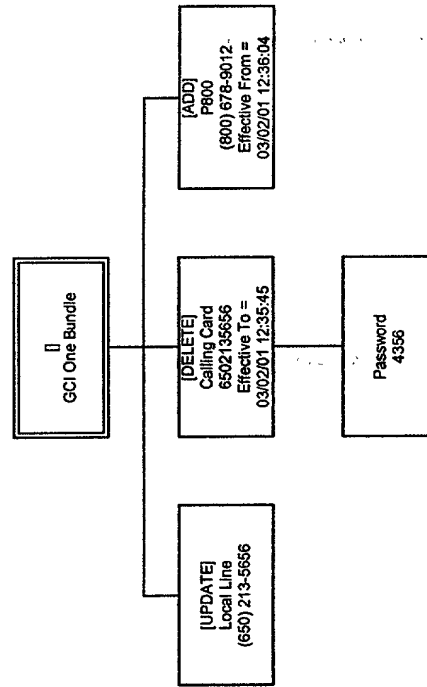
2006020 T 694200T



**Fig. 11R**



**Fig. 11S-1**



**Fig. 11S-2**

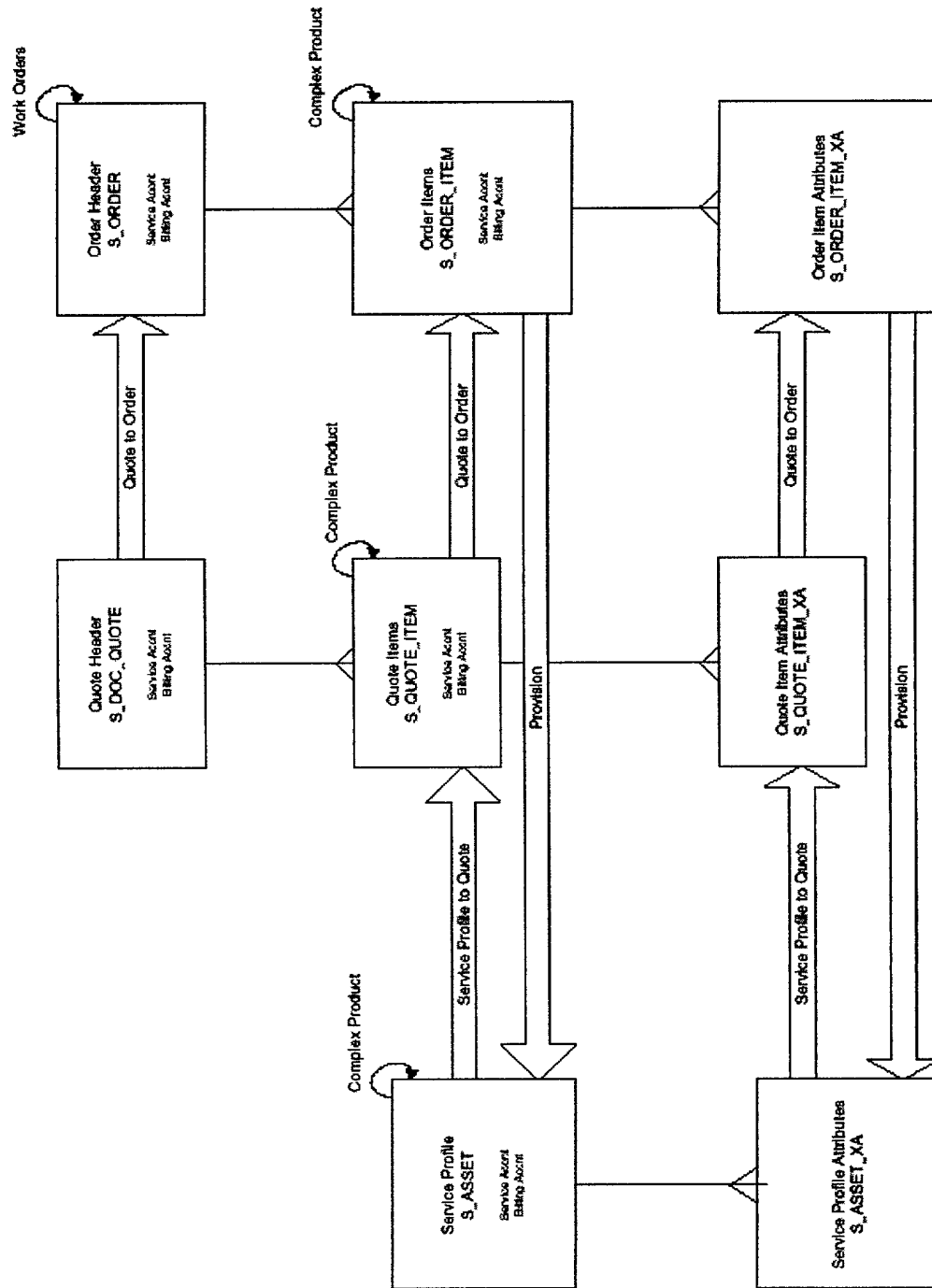


FIG. 12